

Unemployment Insurance (UI)

File a Claim Online

The fastest way to file a UI claim is through UI Online at edd.ca.gov/UI_Online

Other ways to file:

Phone

Monday-Friday, 8 a.m. to 12 noon (Pacific Time) except state holidays. Due to unprecedented demand, expect long wait times. Thank you for your patience.

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|------------|----------------|---------------|----------------|
| • English: | 1-800-300-5616 | • 粵語 | 1-800-547-3506 |
| • Español: | 1-800-326-8937 | • 國語 | 1-866-303-0706 |
| • TTY: | 1-800-815-9387 | • TIẾNG VIET: | 1-800-547-2058 |

Fax/Mail

Access the paper UI application through UI Online. Complete the form, sign, and fax or mail as directed on the form. Allow additional time for processing.

Self-Service by Phone

Self-service phone hours are available 7 days a week from 8:00am – 8:00pm

1-866-333-4606

- Certify for benefits using EDD Tele-CertSM
 - Hear payment information

Other UI Information/Email

edd.ca.gov/Unemployment
WSBSantaCruzInfo@edd.ca.gov

AJCC resource room computers may be used to file a claim by appointment only if other options are not available to you. Call AJCC staff for assistance.

Santa Cruz County Workforce Development Board and the America's Job Centers of California- are equal opportunity employers/programs. Auxiliary aids and services are available upon request to individuals with disabilities TTY 1-323-729-6455. The EDD, an equal opportunity employer/program, is a partner in this event. Auxiliary aids and services are available upon request to individuals with disability. Request for services, aids, and/or alternate formats need to be made prior to the event by calling 1-800-300-5616. TTY users, please call the California Relay Service at 711.

