

Santa Cruz County New Shelter Referral Process – Supporting Information

Shelter Referral Process:

- Referral form and information: <https://www.santacruzhumanservices.org/Home/COVID-19HomelessServicesInformation>
- Contact information: 831-291-5098 or e-mail: COVID-19homelessresponse@santacruzcounty.us

Shelters currently filling vacancies through the new Shelter Referral Process:

- **Paul Lee Loft**, Housing Matters
- **Shelters A and B**, Association of Faith Communities
- **Laurel St. Shelter**, Salvation Army
- **South County Navigation Center**, Salvation Army
- **Expanded Shelter at Watsonville Veterans Hall**, County of Santa Cruz
- **Expanded Shelter at Santa Cruz Veterans Memorial Building** County of Santa Cruz

Shelters **NOT** taking referrals through the new process with special eligibility requirements:

- **Rebele Family Shelter**, Housing Matters
 - Eligibility: families experiencing homelessness
 - Contact information: all referrals come through the Smart Path Coordinated Entry System; contact Isaiah Vega at ivega@housingmatterssc or 831-204-0255 to complete a Smart Path Assessment by phone
- **Domestic Violence Shelter**, Monarch Services
 - Eligibility: Survivors of domestic violence
 - Contact information: 24-hour Domestic Violence Crisis line 1-888-900-4232
- **Maternity Home**, Siena House
 - Eligibility: Pregnant women or women with children under 2 months old
 - Contact information: 831-425-BABY (2229) or info@sienahouse.org
- **Safe Spaces**, Association of Faith Communities
 - Eligibility: Persons interested in sleeping in their vehicle. Participant must have current vehicle registration, valid driver's license, and proof of insurance.
 - Contact information: 831-753-8555 or joseph.jacobs@afcsantacruz.org
- **Recuperative Care Center**, Housing Matters
 - Eligibility: Persons being released from the hospital
 - Contact information: Requires a hospital referral
- **Paget Center**, Front St.
 - Eligibility: Veterans
 - Contact information: 831-475-5194

Other Assistance

- **Supportive Services for Veteran Families (SSVF)**, Housing Matters and the Veterans Resource Center
 - Services: Motels and permanent housing assistance
 - Eligibility: Veterans
 - Contact information:
 - Housing Matters: 831-222-0127 or 831-295-8166 or lfelde@housingmatterssc.org
 - Veterans Resource Center: 831-477-7515 or bedmonds@vetsresource.org

- **Homeless Diversion Assistance**, Community Action Board
 - Services: Financial assistance to immediately end a participant's homeless situation
 - Eligibility: Persons experiencing homelessness who have identified an opportunity to self-resolve their homeless situation
 - Contact information: Monique Sanchez, 831-322-9897 or moniques@cabinc.org

- **Homeward Bound Program**, Salvation Army
 - Services: Transportation assistance for people who have permanent, stable housing outside of Santa Cruz County
 - Eligibility: Persons experiencing homelessness who have identified permanent, stable housing outside of Santa Cruz County
 - Contact information: 831-426-8365

- **Smart Path Coordinated Entry System Assessments:**
 - North County: Alejandro Grijalva 831-325-2904
 - South County: Monique Sanchez 831-322-9897
 - Families: Isaiah Vega 831-204-0255
 - Youth (18-24): Christina Salibi 831-465-4182