



CORE Investments Annual Report Fiscal Year 2022-2023



Small Tier Contracts

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	All activities were implemented, and outcomes achieved that were substantially higher than predicted. In addition to the outcomes listed in "Is Anyone Better Off?", girls in Will Power/Won't Power learned to take personal responsibility for the behaviors and relationships with over 95% demonstrating their ability to communicate assertively in the face of peer pressure. In Friendly PEERSuasion, over 90% of girls identified how the media influences behaviors, can recognize stress and safe ways to handle it, and learned effective refusal skills in the face of peer/media pressures.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	<p>In 6th grade, I joined a gang to feel protected, but being a gang member was not everything I expected it to be. It had many awful effects on my family and me. After getting me out, my dad helped me to start thinking about my future. He found out about Girls Inc.'s Smart Choices Program.</p> <p>I saw that I am not the only girl going through problems and that I can change. I learned in SMART CHOICES that I can go to college too! No one in my family has gone to college, so I never thought I could go. We learned about financial aid, scholarships, and the college prep classes I should take in high school. I was able to see myself in college. Now I'm in the Girls Inc. high school program and I plan to be the first in my family to go to college.</p>
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	No challenges.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	N/A
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	N/A
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	Our staff, including the Youth Leaders who facilitate the programs, is 90% Latina, well acquainted with the issues faced by our participants. The programs have been designed by staff to address issues of families and culture, and to discuss stress and healthy ways to handle it, current social issues, healthy behaviors and situations, and defining goals and how to reach them. All the Youth Leaders have been through the high school program, at least, and have been trained in ways to approach the girls in how to handle delicate situations.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	In South County teen birth rates are high, incomes are low, and educational attainment is a distant dream. Our population, 97% Latina, lacks role models for envisioning higher educational goals. As a result of their participation, girls' confidence increased, they demonstrated effective refusal skills to engage in risky behaviors (engaging in unwanted sex, using drugs, etc.), and report knowing they have power over their bodies, can make their own choices, and still keep their friends. This is very important for middle school girls when the need to "fit in" is paramount. Girls also learned public speaking and how to be leaders, positively influencing others. Youth Leaders modeled these positive behaviors providing mentoring and support.

FY 22-23 Program Report

Agency Name: Volunteer Center of Santa Cruz County
Condition: Health & Wellness

Program Name: Healthy Connections
Tier: Small

Budget: \$24,685.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	300	310	3 Training/Education Class Series: 4-6 Week EBP Type 2 Diabetes Prevention and Control Sessions	3	4
			2 specialized physical activity groups per week for participants with a focus on mindful movement and cardio	2	2
			Access to free and healthy food options 5 days/week at the Community Connection food pantry.	5	5
			Peer lifestyle coaching three days per week including specialized nutrition and exercise plans	3	3

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	75%	70%
6-18	0%	0%	Spanish	25%	30%
19-59	80%	85%	Other	0%	0%
60+	20%	15%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	12%	5%	Female	35%	40%
Asian	8%	3%	Male	43%	50%
Latino	25%	30%	Transgender- Female	8%	6%
Multi-racial	0%	3%	Transgender- Male	4%	2%
Native American/Alaskan	3%	2%	Other	10%	2%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	40%	50%			
Other	12%	7%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	5%
Santa Cruz	35%	35%
Scotts Valley	3%	5%
Watsonville	29%	30%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	5%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	8%
Unincorporated South County (e.g., Freedom)	1%	1%
Unknown	12%	11%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	300	250	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30 for each fiscal year.	80%	96%
Program will have an 80% participant retention rate, as measured by attendance in the Diabetes Prevention and Control classes, physical activity groups, Community Connection pantry pickups, and peer and lifestyle coaching. Attendance records will be reviewed every 6 months.	80%	85%			

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
As a result of program activities, 85% of adults with a mental health diagnosis will report having improved mental health, specifically participants will report improved quality of life through improved physical health by exercising and maintaining a healthy diet, as measured by participants self-reporting in quarterly surveys.	85%	96%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Increased peer health coaches and food bag access which participants reported was an important part of their food access for the month. 45% of participants reported they regularly ran out of money for food. By making the food bags more meal-kit like we were able to make healthy meals easier for our marginalized community and reach more people with mental and physical health tips as part of the food bag handouts.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	Juliette has attended health and exercise classes regularly throughout the year. She reports that her A1C dropped so low and her diet has consistently improved over the last year that she is no longer diabetic (no longer has type 2 diabetes). She credits her peer support, Healthy Connections classes, and healthy meal options from our food bags which now come with easy recipes and instructions. She now likes quinoa and a whole array of new vegetables.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	During January and March, catastrophic floods affected staff and participants. We were able to continue the food bag program, but classes were canceled due to weather and road conditions. Participants were able to check in with Community Connection staff by phone.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	Recording of any training, or slides for those of us who would watch/listen if available. Thanks for all you do!
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input type="radio"/> Yes <input checked="" type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CC serves the marginalized mental health community with a majority low and fixed income participants. This population has high rates of diabetes and less access to fresh foods.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	Increased access to fresh foods, recipes for items in food bags makes healthy, creative meal preparation attainable. With evidence based practices which are provided by peers, participants are able to make attainable health goals and improve their diet, increasing physical activity in a supportive community.

FY 22-23 Program Report

Agency Name: **Senderos**
 Condition: **Community Connectedness**

Program Name: **Las Artes Culturales de Senderos**
 Tier: **Small** Budget: **\$22,550.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	40	49	240 sessions of folkloric dance and traditional music	240	274
			10 community/school cultural performances	10	16

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	2%	English	10%	33%
6-18	70%	90%	Spanish	90%	67%
19-59	30%	8%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	70%	63%
Asian	0%	2%	Male	30%	37%
Latino	90%	86%	Transgender- Female	0%	0%
Multi-racial	8%	6%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	4%			
Other	0%	0%			
Unknown	0%	2%			

	Goal	FY 22-23
Location		
Capitola	3%	12%
Santa Cruz	82%	41%
Scotts Valley	0%	0%
Watsonville	3%	8%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	29%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	10%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	34	80% of program participants will report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of participants will report increased self-confidence as a result of participating in the folkloric and traditional music program, as measured by participants’ self-reporting in evaluation surveys completed by 06/30/2023.	75%	100%	75% of program participants will report a stronger connection to their culture of origin as a result of participating in the folkloric and traditional music program, as measured by participants’ self-reporting in evaluation surveys completed by 06/30/2023.	75%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Our free folkloric dance and traditional music classes had strong sessions during FY 2022-2023 with many new youth joining the program. We conducted extensive school outreach in August to recruit participants and connect with families. This has been a time to rebuild the spirit of community. Our cultural arts teaching staff has stepped up in new ways. Our youth are thrilled to be performing live in the community again and we are receiving many requests for performances. We brought back our signature event, La Guelguetza festival, (last held live in 2019) at Branciforte Small Schools to an overjoyed audience of 2500 sharing the dance, music, food, and arts of Oaxaca, Mexico.</p>
--	---

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Nadia was born in Oaxaca and has been dancing with Senderos Centeotl Danza y Baile since she was eight years old and has been part of our ¡Adelante Santa Cruz! educational support program since middle school. She completed SC High this year and was selected to give the Spanish language student speech at graduation. She was awarded both the Adelante and Senderos college scholarships and a Community Foundation scholarship. Nadia will attend San Francisco State University next year and major in finance. Nadia's story was featured in a recent article in the Santa Cruz Sentinel (all public information): <https://www.santacruzsentinel.com/2023/05/31/santa-cruz-high-first-generation-grad-to-attend-san-francisco-state-university/>

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

An operational challenge we had was that our first Executive Director resigned at the end of October after only nine months, so our Board leadership and teaching staff took on more responsibility. We went through a new hiring process, but the chosen candidate dropped out for personal reasons after the position was offered. We spent time assessing our process and staffing needs and are working with a consultant to help us plan for succession of co-founders and a key founding Board Trustee and future sustainability. We are engaged in a new hiring process for the Executive Director position.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

We set up new online registration and class attendance systems which were an improvement over previous systems. We conducted a brief evaluation at the end of the year. 40% of our participants were 10 or under so we counted on parents to complete surveys. Many of our families are not so tech savvy, so we still needed to use paper surveys. We also wanted to collect more evaluative information but our teachers said that tolerance for longer surveys would be limited. We will look at collecting surveys during each session rather than waiting until the end of the school year, when everyone is very busy.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Not sure...

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Fulfilled our strategic goal making the transition to paid staff connecting our core value of equitable access to services by providing them free to the community and fairly compensating individuals who deliver those services. We are proud of our language equity. All our staff are Latino/a and bilingual and deliver services in Spanish with English interpretation as needed. Staff can take advantage of professional development funds; this summer three teachers traveled to Oaxaca to advance their folkloric and traditional music skills (out of country travel is not paid for with County funds). Three Senderos leaders are part of Community Foundation's Rise Together initiative working to advance racial equity in the County.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

At its core, Senderos cultivates a welcoming environment for Latinx, immigrant and Indigenous people to be seen and heard as their authentic selves. Youth feel pride in learning about their culture and sharing in the community; they connect with their family heritage and traditions. By openly celebrating their culture through numerous community and school performances and events like Día de los Muertos and Guelaguetza, Santa Cruz County's Latinx community feels acknowledged and valued and provides strength and hope in facing the many challenges of life. Senderos' popular community and school performances break down barriers and increase understanding and acceptance of diversity within the entire community.

FY 22-23 Program Report

Agency Name: Nourishing Generations Educational Project
Condition: Health & Wellness

Program Name: Nutrition, Culinary, Fitness Education
Tier: Small **Budget:** \$22,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	225	197	18 2-hour long classes for 3-5th graders	18	15
			12 1-hour long classes for parents	12	9

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	60%	60%
6-18	75%	92%	Spanish	40%	40%
19-59	25%	8%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2.50%	3%	Female	48.80%	49%
Asian	2%	2%	Male	51.20%	51%
Latino	63.50%	63%	Transgender- Female	0%	0%
Multi-racial	2%	2%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	1%	Unknown	0%	0%
White	26.50%	27%			
Other	1.50%	1%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	100%	100%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	225	197	80% of CORE program participants reported being “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	80%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of program participants will demonstrate an increase in knowledge of nutrition fundamentals and ability to make healthier food choices as measured by pre and post surveys, interviews, and observations.	70%	70%	70% of program participants will demonstrate an increase in their knowledge of cooking skills and kitchen hygiene measured by pre and post surveys, observation and interviews.	70%	70%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We were successful in working with a greater number of elementary school students than stipulated for in our school contract. We had planned for 150 students but seamlessly integrated 183 into the program.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>During one of our adult classes at Live Oak school where we taught about healthy breakfast and the participants learned what to look for when reading nutrition labels, one father mentioned that he had never thought to read nutrition labels on the food he purchased for his family. He shared that though he was barely forty, he was on several medications for diet/lifestyle related illnesses. He realized that the food his family was consuming was in large part the cause of his illnesses. It was gratifying to see "the light go on" and to give him an awareness and a tool to use to improve his health and that of his family.</p>

<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Scheduling the classes within the school calendar was a bit challenging. We had planned to offer 18 classes for the elementary school students but the school admin requested just 15 classes (5 at each site) to better fit their after school scheduling. The adult program encountered the same issue - the school admin only wanted us to schedule 3 classes at each school, not the 4 originally planned. The attendance for the adult classes was much less than anticipated. The time requested by the school was not optimal for parents - we received this feedback from participants and teachers. We also felt that the school did not promote the program sufficiently. Improvements in scheduling and outreach can increase parent participation next year.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>It is very difficult to conduct formal program assessment with elementary school children, as written surveys are not practical in most cases. This year we relied on verbal interviews with the children and feedback from the teachers. Alternative methods such as family interviews or focus groups might be more fruitful.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We would like to consult with HSD or CORE regarding innovative strategies for evaluating a short program serving young children. More effective assessment strategies can help us understand areas for potential improvement, and allow us document our impact with greater accuracy and detail.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We are working to upgrade the linguistic and cultural diversity among our staff. We have identified a native Spanish speaking Latino chef and plan to invite him to serve on our staff this upcoming school year.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We continue to work to diversify our Board and Team members. We recently welcomed a new Latina member to our Board who will be working to introduce more community members into our program Team and Board leadership.</p>

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Safe & Just Community

Program Name: Space for Change
Tier: Small

Budget: \$25,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	10	1	50 Sessions of Circle Support & Education	50	0
			50 Sessions of Advocate Support	50	6

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	75%	100%
6-18	10%	0%	Spanish	25%	0%
19-59	85%	100%	Other	0%	0%
60+	5%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	0%	Female	42%	0%
Asian	5%	0%	Male	42%	100%
Latino	40%	0%	Transgender- Female	1%	0%
Multi-racial	10%	0%	Transgender- Male	1%	0%
Native American/Alaskan	2.50%	0%	Other	14%	0%
Native Hawaiian/Pacific Islander	2.50%	0%	Unknown	0%	0%
White	30%	100%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	0%
Santa Cruz	45%	0%
Scotts Valley	5%	0%
Watsonville	12%	100%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	0%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	12%	0%
Unincorporated South County (e.g., Freedom)	1%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	10	0	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	0%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Survivor - 70% report feeling like they've received the support and information necessary to move forward in whatever way is safest according to self-determined goals and needs. This information will be tracked on an ongoing basis by the advocate through one-on-one interviews.	70%	0%	Person causing harm - 70% report feeling more aware of impact of behavior on survivor and others ("victim empathy") As determined by pre and post process surveys.	70%	0%
Support circle member - 80% report improved understanding of domestic violence (education) As determined by pre and post process surveys.	80%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Walnut Avenue has been receiving an increasing number of inquiries about Space of Change, indicating some success in word-of-mouth promotion. At the time of writing, a case with a person who has caused harm is likely to move forward. Our program was also approved as an alternative to a conventional batterer intervention program by a local magistrate in a domestic violence restraining order case.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Although only one case was active and it ended due to a transportation issue between North and South Counties, the majority of people who have inquired about the program have expressed gratitude over the program's existence. This reinforces the fact that we are moving in the correct direction, even if the numbers are slow to grow.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The program itself is prepared to provide service with no anticipated problems in doing so.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>The primary challenge has been promotion to bring in participants. Program staff are currently developing an alternative strategy involving a 'learning community' intended to help incentivize community participation in transformative justice-informed approaches.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Nothing at this time.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Staff has not been idle: while participation numbers are currently low, the staff have been continuing to engage in reputable, evidence-based education on restorative and transformative justice from sources that are predominantly coming from BIPOC and/or LGBTQ+ perspectives</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Walnut Avenue continues to meet agency wide to explore equitable processes in all aspects of our services and the way we run our agency. Use of surveys from partners, staff and participants help us stay within our goal of equitable services for all.</p>

FY 22-23 Program Report

Agency Name: Homeless Garden Project

Program Name: Transitional Employment for Individuals Experiencing Homelessness

Condition: Economic Security & Mobility

Tier: Small

Budget: \$25,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	40	43	Provide over 10,000 hours of transitional employment annually to people experiencing homelessness.	10000	17698

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	87.50%	95%
6-18	0%	0%	Spanish	12.50%	5%
19-59	88%	88%	Other	0%	0%
60+	12%	12%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	0%	Female	40%	44%
Asian	2%	0%	Male	54%	54%
Latino	10%	19%	Transgender- Female	0%	0%
Multi-racial	9%	11%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	6%	2%
Native Hawaiian/Pacific Islander	2%	0%	Unknown	0%	0%
White	67%	65%			
Other	0%	5%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	77%	85%
Scotts Valley	0%	0%
Watsonville	7%	5%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	5%
Unincorporated North County (e.g., Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	5%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	22	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 6/20/2023.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of graduates of the program will be employed/receiving steady income within 3 months of leaving the program, as measured by follow-up interviews with graduates.	80%	100%	80% of graduates of the program will obtain stable housing within 3 months of leaving the program, as measured by follow-up interviews with graduates.	80%	88%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	We had a successful year with our transitional employment program. Successfully engaging people experiencing homelessness and providing wages, job training and support services in an effort to help obtain housing and employment. We also were successful in distributing more healthy, organic produce than ever before, growing the Feed 2 Birds program in 2022 from 30 to 45 shares of organic produce donated to non-profit partners and again from 45 to 60 in 2023. This program builds our trainees self-worth while helping to combat food insecurity in our community.
---	---

<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>We have many stories on our blog at our website. Here is an excerpt from Eric's talk at our annual MLK Jr. Day of Service. https://homelessgardenproject.org/peace-and-connection-on-the-farm/</p> <p>"In all, I've gained a sense of peace here that I don't think I've experienced anywhere else, right here on this 3 1/2 acre patch of earth. My time as a trainee is almost up, a little more than a month to go, but I now have a center of support & stability that I will use to carry my partner & me into the future, new opportunities, a new beginning."</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The weather served to be the biggest impediment to success this year. We were significantly delayed in farming in the spring, and the weather was very challenging for those who are unhoused. We had a newly housed trainee lose her Boulder Creek cabin as 3 redwoods fell on it, making her unhoused again. Our value-added workshop and office had severe leaks and significant mold was identified, forcing us to secure alternate accommodations.</p> <p>As with other challenges, our resourceful staff and incredible community of supporters (including the City) have stepped up to allow the program to continue successfully.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>The population we serve has larger than average challenges with regular communication. We did not distribute the survey regularly, thus making it more of a challenge to receive surveys from those who have moved on from the program. In the future we will regularly apply the survey.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Unknown. We will regularly apply to official CORE survey throughout the grant period to ensure higher rates of return.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Issues of equity remain at the heart of HGP's work. We believe everyone has value and our work is to ensure all have the tools they need to build a home in the world.</p> <p>We have engaged organizational consultants to help us create a Diversity, Equity and Inclusion plan. The consultants (Healing Equity United) have been working with select staff to create a curriculum for our organization.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>As addressed above, we have engaged with consultants to ensure our organization is practicing the inclusive values that we strive for.</p> <p>Additionally, while our volunteer program has yet to reach the larger numbers of participation as prior to the pandemic, the numbers have increased and we are once again seeing stigmas around homelessness change through collaboration on the farm, with bridges between housed and unhoused communities being built and strengthened. This remains core to our work.</p>

FY 22-23 Program Report

Agency Name: Vista Center for the Blind and Visually Impaired
Condition: Health & Wellness

Program Name: Vision Loss Rehabilitation Program
Tier: Small **Budget:** \$22,800.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	40	68	40 Assessments/ Counseling	40	68
			78 Hours of Case Coordination	78	86
			5 Support Groups/ bi-lingual - 15 Participants	5	5
			35 Sessions of Rehabilitation Services – (Includes Training in Adaptive Daily Living (ADL) Skills and/or Orientation & Mobility (O&M), and/or Assistive Technology)	35	56

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	93%	93%
6-18	0%	0%	Spanish	6%	4%
19-59	15%	2%	Other	1%	0%
60+	85%	98%	Unknown	0%	3%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	69%	57%
Asian	1%	6%	Male	31%	43%
Latino	9%	7%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	88%	80%			
Other	1%	1%			
Unknown	0%	6%			

	Goal	FY 22-23
Location		
Capitola	8%	5%
Santa Cruz	42%	46%
Scotts Valley	11%	12%
Watsonville	14%	12%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	14%
Unincorporated North County (e.g. , Davenport)	4%	2%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1%	7%
Unincorporated South County (e.g., Freedom)	2%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	53	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of Assessment / Counseling participants will report better mental health, increased knowledge of community resources, services, adaptive devices, and equipment, as measured by follow up survey - Clients who rate at least a 4 on a scale of 1 (unsatisfactory) to 5 (satisfactory).	85%	100%	85% of ADL participants will report behaviors that improve physical health, specifically able to manage day to- day activities, as measured by post-test at discharge – e.g., Clients who improve at least one level from Not Confident to Somewhat Confident to Confident in their ability to prepare a simple meal.	85%	100%
85% of O&M participants will report improved mental health, mobility skills, ability to navigate home and community, as measured by post-test at discharge - Clients who improve at least one level from Not Confident to Somewhat Confident to Confident in their ability to safely move within their residence or community.	85%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Vista Center contracted to serve 40 unduplicated blind and visually impaired County residents with services that enable independence, improve safety, and reduce isolation. At FY23 yearend, 103 seniors have been served. 68 of these received low or no-cost services, funded through this CORE grants budget. We have exceeded targets for both service volumes and contracted outcomes with all clients reporting 100% satisfaction!</p> <p>Program participation has surged since in-person services have resumed fully. Visually impaired residents prefer receiving 1:1 training as well as the opportunity to share, socialize and attend support group counseling.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Ms. ER is 59 years old client, speaks only Spanish and lives in Santa Cruz. ER lost her vision due to unexpected diabetes complications. She came to Vista Center in a state of disbelief, shock and denial. Our Spanish speaking Counselor provided individual counseling and Spanish Support group participation. Rehabilitation specialist helped ER regain her confidence and independence through Orientation and Mobility instruction.</p> <p>ER says: "I learned how others deal with the same issues and that I am not alone. I can now reach out friends during a difficult moment --or even to share good moments. I want to thank Vista Center for providing critical services for people like me".</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Our main challenge remains hiring qualified staff, due to: 1) a lower supply of vision loss related specialized skills, and 2) our ability to attract good talent owing to below market compensation and high cost of living.</p> <p>However, we have had some success in hiring an Orientation and Mobility Instructor recently.</p> <p>Community Outreach is still limited to retirement communities and senior centers due to staff limitations and remain lower than pre-Covid levels.</p> <p>Vista Center's participant data collection tools are robust and do not pose any major challenges.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>N/A</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>N/A</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Equity and diversity is built into our daily activities both with client programs and staff team work. We regularly serve clients with disabilities and visual impairment and also have a significant percentage of staff with lived experience in vision loss and blindness.</p> <p>Staff are continuously trained in best practices for promoting equity and respectful behavior within and outside the organization.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Grant funding of \$22,800 has helped us serve more low-income residents, especially seniors and therefore reduce systemic income driven health inequities. Our enhanced capacity has enabled provision of low or no-cost services to 68 County residents, which is over and above our target of 44.</p> <p>Program funding has positively addressed access inequities, promoted the just and fair treatment of all Vista clients, including the more vulnerable and financially disadvantaged, levelled the playing field for low-income seniors with access to same services as those that are able to pay.</p>

FY 22-23 Program Report

Agency Name: [Wings Homeless Advocacy](#)
 Condition: [Stable, Affordable Housing & Shelter](#)

Program Name: [Vital Documents](#)
 Tier: [Small](#)

Budget: [\\$25,000.00](#)

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?	
Total UnduplicatedParticipants	410	370	410 birth certificates.	410 370

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	2%	7%	English	70%	97%
6-18	3%	6%	Spanish	30%	3%
19-59	73%	74%	Other	0%	0%
60+	22%	13%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	6%	3%	Female	38%	39%
Asian	1%	1%	Male	60%	58%
Latino	26%	30%	Transgender- Female	0%	1%
Multi-racial	7%	4%	Transgender- Male	0%	0%
Native American/Alaskan	5%	6%	Other	2%	1%
Native Hawaiian/Pacific Islander	2%	0%	Unknown	0%	1%
White	79%	77%			
Other	0%	0%			
Unknown	0%	9%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	90%	92%
Scotts Valley	0%	0%
Watsonville	10%	8%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	410	370	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	97%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
60% of participants at risk of or currently experiencing homelessness who receive Vital Docs services will show an increase in housing readiness as measured by a review of HMIS case notes pre and post service; this information will be aggregated and reviewed at the end of each fiscal year.	60%	99%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	The Wings Vital Docs Team served 370 people experiencing homelessness in the last fiscal year. Wings volunteer notaries provided no-cost birth certificates at managed camps, county jails, and libraries to provide clients with a path to housing, employment, and other benefits that can help them to become self-sufficient.
---	---

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Wings is fortunate to see client success firsthand. Wings has been able to assist families like Amelia and her 3 teen sons with getting their birth certificates. Though currently living in a truck, the family is now able to pursue a housing voucher. Brad said "Because of Wings, I got a job with UPS!", and Allen received his birth certificate (from Japan), got his Real ID, and was able to travel to New York to be with supportive family. Maribel fled an abusive situation and needed her daughter's birth certificate to enroll her in a new school and to get benefits so they could start over in safety. In each of these cases, a birth certificate was the ticket to exiting homelessness.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

The primary challenge for the Vital Docs Team is having clients follow up. People experiencing homelessness do not always have consistent means of communication or transport, which can make it challenging to hand off the birth certificate once it has been received by Wings. If Wings is unable to reach the client by their preferred means of communication for 6 weeks, it is safely stored and a public alert is put into HMIS for the client, including Wings' contact information. This ensures that case management will know that it can be picked up if needed.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

The main challenge in collecting exit data is when clients are unable to follow up. For example, when doing outreach at the Benchlands last July, Wings was able to get birth certificates for multiple people staying there but lost contact with at least half of them when the camp disbanded. We stored these birth certificates and when the clients or a case manager contact us to retrieve the birth certificate, we are able to get the exit survey information at that time.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Wings does not currently require any extra assistance.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

The Wings Vital Docs Team (1 staff, 9 volunteers) is constantly adapting to better serve new populations. All Wings forms are available in both Spanish and English, and we try to have a bilingual team member at our south county program. Wings is committed, and successful, in obtaining international birth certificates, to better serve our clients and reduce the burden of traveling to a consulate. For clients without a permanent address, we provide our address for safe delivery of their documents. Lastly, we also secure marriage, divorce and death certificates for clients who need these to access social security benefits to which they are entitled.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

By helping people obtain birth certificates, Wings is reducing barriers and increasing access to housing, health care, services, benefits, and employment—all of which help break the cycle of poverty and homelessness. For 97% of our clients, having a birth certificate increased their confidence in being able to pursue employment, housing or stability. Clients indicated that the main reasons for requesting a birth certificate are for ID (49%), benefits (43%), employment (47%), housing (49%) and housing vouchers (40%). Our program aligns with the Housing for a Healthy Santa Cruz Strategic Framework, helping the county increase the number of people exiting services into permanent housing, and reducing time spent without housing.

FY 22-23 Program Report

Agency Name: Sweaty Sheep - Presbytery of San Jose
Condition: Community Connectedness

Program Name: Worries to the Wind
Tier: Small

Budget: \$16,500.00

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?	
Total UnduplicatedParticipants	750	447	50 free sailings	50 35

	Goal	FY 22-23	Goal	FY 22-23
Age			Language	
0-5	0%	5%	English	80% 92%
6-18	20%	34%	Spanish	5% 7%
19-59	60%	51%	Other	15% 1%
60+	20%	10%	Unknown	0% 0%
Unknown	0%	0%		

	Goal	FY 22-23	Goal	FY 22-23
Ethnicity			Gender	
African American	10%	4%	Female	40% 59%
Asian	10%	18%	Male	40% 38%
Latino	10%	14%	Transgender- Female	0% 0%
Multi-racial	10%	18%	Transgender- Male	0% 0%
Native American/Alaskan	5%	0%	Other	20% 3%
Native Hawaiian/Pacific Islander	5%	0%	Unknown	0% 0%
White	50%	36%		
Other	0%	10%		
Unknown	0%	0%		

	Goal	FY 22-23
Location		
Capitola	20%	17%
Santa Cruz	60%	34%
Scotts Valley	10%	10%
Watsonville	10%	4%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	31%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	4%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23	Goal	FY 22-23
How Well Did We Provide Service?				
How many participants did you survey?	750	447	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey.	80% 98%

	Goal	FY 22-23	Goal	FY 22-23
Is Anyone Better Off?				
75% of program participants will develop positive caretaker/client relationships as measured by post program service surveys.	75%	92%	80% of special needs program participants will experience decreased depression and isolation as measured by post service surveys.	80% 85%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

The weather was rough and we initially had issues with folks wanting to survey; however we added a few extra midweek sails this spring and got back on track and figured out (thanks to the farmers market) a 'point at your answer' survey model and now we are on track.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

We had two handicapped individuals find caregivers through our sailing and performed two free burial at sea services for individuals that we met through the offering.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

weather!

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Individuals were less likely to want to write answers but open to pointing to them on a laminated piece of paper. We have had success using eventbrite as well.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

We've actually led 2 diversity trainings for area churches and are working with the diversity center on a project currently around mental health

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

We've met our goal thus far but would like to increase our diversity to include more hispanic low-income individuals

FY 22-23 Program Report

Agency Name: [Volunteer Center of Santa Cruz County](#)
 Condition: [Thriving Families](#)

Program Name: [YouthServe](#)
 Tier: [Small](#)

Budget: [\\$25,000.00](#)

	Goal	FY 22-23	Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?	
Total UnduplicatedParticipants	400	148	40 virtual projects	40 17
			20 in-person projects	20 36
			6-week Summer Service Institute.	1 1

	Goal	FY 22-23	Goal	FY 22-23
Age			Language	
0-5	0%	0%	English	60% 85%
6-18	100%	100%	Spanish	40% 15%
19-59	0%	0%	Other	0% 0%
60+	0%	0%	Unknown	0% 0%
Unknown	0%	0%		

	Goal	FY 22-23	Goal	FY 22-23
Ethnicity			Gender	
African American	2%	1%	Female	60% 54%
Asian	3%	4%	Male	40% 46%
Latino	40%	30%	Transgender- Female	0% 0%
Multi-racial	15%	11%	Transgender- Male	0% 0%
Native American/Alaskan	0%	0%	Other	0% 0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0% 0%
White	30%	52%		
Other	10%	2%		
Unknown	0%	0%		

	Goal	FY 22-23
Location		
Capitola	5%	3%
Santa Cruz	15%	26%
Scotts Valley	5%	7%
Watsonville	40%	26%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	20%	21%
Unincorporated North County (e.g. , Davenport)	5%	6%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	5%	7%
Unincorporated South County (e.g., Freedom)	5%	4%
Unknown	0%	0%

	Goal	FY 22-23	Goal	FY 22-23
How Well Did We Provide Service?				
How many participants did you survey?	400	52	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80% 96%

	Goal	FY 22-23	Goal	FY 22-23
Is Anyone Better Off?				
80% of youth in the Summer Service Institute will report feeling more connected to their community as measured by pre and post program surveys.	80%	100%		

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	This year 612 youth joined our email list to receive monthly volunteer opportunities. 148 young people participated in one or more volunteer projects with YouthSERVE this year. An additional 93 youth have signed up to join projects next year. The majority of the volunteers (103) have participated in more than one event or project, many of them doing both in-person and virtual projects. Volunteering is an effective intervention for teens experiencing depression and we are looking forward to growing the program and our impact next year.
---	--

<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Jay is a teen from South County that originally joined our program as a part of the Court Community Service program. He joined our virtual program making cards for seniors. After completing his required hours, he stayed in touch and joined the summer program. On his volunteer application he stated that he wants to continue to volunteer to, "give back to the community and help other people." He has really connected with one of our adult leaders who is a student at UCSC. Jay has been very engaged in the projects and signed up to join another project in August. In his end of year evaluation he said that he wants to keep volunteering so that he can get into a good college.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>YouthSERVE programming was interrupted in January and March when our team was responding to the major flooding in our community. Our staff were coordinating flood clean up and donation distribution projects for 5 months. During this time we were continuing to refer teens to volunteer with community partners, many of the direct service projects were unavailable. One of the reasons that we have more volunteers in North County during this time is that the YouthSERVE program partnered with the City of Santa Cruz to spearhead volunteer clean-up of Main Beach and San Lorenzo river Levee in Santa Cruz after the flooding in January.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>We didn't have as much response to the end of year survey as we would like with only 1/3 of youth volunteers responding. We are planning to get a text message system in place to survey volunteers via text next year.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Review of best practice for collecting gender and ethnicity data would be helpful</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>This year we focussed much of our program activity responding to the flood in Pajaro and supporting food distributions in south county. This unprecedented flood has illustrated the economic disparity and systemic racism experienced by farmworkers and low-income residents of Watsonville and Pajaro. Our community will be recovering from this disaster for many more months and it has been a powerful learning opportunity for volunteers of all ages to see first hand the disparity in our community. We are currently preparing our staff and volunteers to continue to support the families impacted by the floods. We have provided training on disaster recovery and racial equity as well as providing time to respond to bias and inequity and train volunteer</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Our goal is to remove barriers for youth of color to engage in meaningful volunteer service directly in their community. While we faced many challenges this year, we built a strong partnership with Second Harvest Food Bank and the Pajaro Valley Health Trust to collect in-kind donations for families who lost their homes in the Pajaro Flood. Students at Watsonville High School volunteered to collect, sort and distribute these donations to families in need. We are continuing this partnership with the Summer Institute with students volunteering both with the food bank and with environmental projects in Watsonville and South County. However, we did not achieve our goal of having 100% of our summer projects taking place in South County.</p>

Medium Tier Contracts

FY 22-23 Program Report

Agency Name: **Ventures**
 Condition: **Economic Security & Mobility**

Program Name: **Alas**
 Tier: **Medium**

Budget: **\$134,100.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	30	30	Thirty (30) families identified for participation	30	30
			Six (6) \$500 monthly stipends for each participating family	6	6
			One hundred and fifty (150) Personal financial coaching sessions	150	148
			Twelve (12) Financial Capability Workshops	12	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	15%	20%	English	6%	0%
6-18	20%	25%	Spanish	94%	100%
19-59	65%	55%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	0%	Female	75%	87%
Asian	0%	0%	Male	25%	13%
Latino	100%	100%	Transgender- Female	0%	0%
Multi-racial	0%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	0%	0%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	22%	20%
Scotts Valley	0%	0%
Watsonville	66%	54%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	3%	0%
Unincorporated North County (e.g. , Davenport)	3%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	6%	26%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	30	30	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	90%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of participants will report increased financial literacy, as measured by pre- and post- service survey.	75%	93%	80% of participants will improve mental health, specifically participants will report reduced stress and anxiety caused by finances. as measured by pre- and post- service survey.	80%	80%
75% of participants will increase their assets and/or income, as measured by pre- and post-service survey.	75%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

We successfully recruited and served 30 families in Santa Cruz County. Our program specifically targeted individuals with household income less than \$65,000, ensuring that we were able to reach SCC residents who are unbanked/underbanked, rural, low-income communities of color. In addition, all 30 participants had children under the age of 18 in their households.

Another notable success was our partnership with the UCSC Blum Center for the evaluation of our program. This collaboration facilitated the expansion of our services to an additional cohort of 15 participants of Monarch, effectively increasing the number of families served to a total of 45 households.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Juana joined the Alas program in December 2022 and was provided a guaranteed income, one-on-one coaching, and financial education. She was able to save for emergencies and set goals such as becoming a certified CN and acquiring her GED. After six months, she grew in confidence and actively shared her newfound knowledge during group workshops.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Due to the severe storms and floods in the County, many of our families had been directly impacted by the flooding. The floods had caused road closures, making it even more challenging for families to access essential resources and attend coaching workshops. In addition, the emergencies, and the damages of the storm to our community brought more stress to our families. This resulted in some of them not being able to concentrate and live with fear of current and future financial difficulties. We managed this by connecting our participants with more resources including other financial resources, food, healthcare, and other social services including County Social Services.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Most of our community members/participants dealt with many things during the report period and they had difficulty finding time to answer our surveys. Some were participating in other programs and the fatigue of surveys from all agencies became visible to us. Due to this, we worked with our participants to support them in answering the surveys as well as making sure our questions were easy to answer. For example, we turned our paper survey to electronic version so participants could use their mobile device to answer faster. We also asked them to take pictures of their survey and text them to us to facilitate for them to turn them in. In order to accommodate all this, staff members allocated additional time and support to participants.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

n/a

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

All our staff have taken Racial Equity training to understand implicit bias and co-create with our community members. Equity is at the center of our organization and its approach. Ventures believes that HOW the work is done is just as important as the work itself. As such, they are highly focused on defining and establishing community-owned structures. These structures ensure community members, and staff, hold decision-making power over policies and programs.

In addition, Alas staff attended Bridging the Credit Gap training in DC to build more capacity on how to support our community with credit building. Credit is a major tool used and like all systems, is inequitable. We learned more tools to share and use for our community.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

To address the needs, Ventures has targeted the CORE Condition of Higher Levels of Self-Sufficiency to address inequities in household income and other outcomes. Through our program Alas, Ventures has cultivated the strengths of 30 working-class Latine families who wanted to build their sense of community, self-determination, and financial wellbeing, by offering them a variety of culturally and linguistically responsive workshops, individual consultation, and a vital monthly stipend of \$500 over a six-month period all provided by bicultural, bilingual staff in accessible and understandable formats. In addition, our participants collectively paid off more than \$25,000 in debt after learning and obtaining tools from our program.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Economic Security & Mobility

Program Name: Alcance - Links2Work and Day Worker Center
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	135	129	45 low-income community members composed of those who have alcohol or drug addictions or are family members who face employment barriers due to addiction.	45	45
			90 day workers who are clients of the Day Worker Center and face barriers to mainstream employment.	90	84

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	10%	5%
6-18	0%	0%	Spanish	89%	95%
19-59	95%	96%	Other	1%	0%
60+	5%	4%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	0%	Female	38%	39%
Asian	1%	0%	Male	60%	61%
Latino	95%	95%	Transgender- Female	1%	0%
Multi-racial	1%	0%	Transgender- Male	1%	0%
Native American/Alaskan	0%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	2%	5%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	1%
Santa Cruz	25%	22%
Scotts Valley	1%	1%
Watsonville	60%	71%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	6%	0%
Unincorporated North County (e.g. , Davenport)	1%	4%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2%	0%
Unincorporated South County (e.g., Freedom)	5%	0%
Unknown	0%	1%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	135	106	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	81%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of those completing the Links2Work (L2W) program will be placed into employment, as measured by a quarterly review of employment placement records.	75%	100%	90% of Links2Work clients placed into employment will report improved family relationships due to the intervention provided by Links2Work staff as measured by a pre and post survey which will be aggregated quarterly. developed survey	90%	100%
90% of L2W clients placed into employment will report improved family relationships due to the intervention provided by Links2Work staff as measured by a program developed pre and post survey which will be aggregated quarterly.	90%	100%	80% of placed Day Workers will report a greater sense of economic stability due to their involvement with the Day Worker Center as measured by a program developed post-placement survey and aggregated quarterly	80%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Successes achieved due to CORE funding support include clients placed in retail, driving positions, manufacturing, landscaping and agricultural support. Day workers have also been trained in work ethics, leadership, OSHA safety, conflict resolution and financial literacy support.
---	--

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A client who was released from prison was able to secure a job at a hardware store with CAB's Alcance support, which also helped them secure housing!

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

CAB's Alcance did have staff recruitment challenges for its L2W program, but by mid year was able to hire staff for the program and ended up meeting its goals.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

CAB's Alcance/DWC CORE equity issue is race/ethnicity. Alcance/DWC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily Latinx adult employment seekers/Day Workers. In 2022/2023, Alcance/DWC CORE programming participants were 95% Latinx. Due to staff being community reflective, they are able to provide employment services, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Big Brothers Big Sisters of Santa Cruz County
Condition: Thriving Families

Program Name: Big Brothers Big Sisters of Santa Cruz County
Tier: Medium **Budget:** \$90,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	40	57	8 match events and activities will be provided.	8	8

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	66%	67%
6-18	86%	86%	Spanish	34%	33%
19-59	14%	14%	Other	0%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	6%	5%	Female	54%	55%
Asian	0%	0%	Male	43%	40%
Latino	60%	60%	Transgender- Female	1.50%	0%
Multi-racial	6%	17%	Transgender- Male	1.5	0%
Native American/Alaskan	0%	0%	Other	0%	5%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	24%	17%			
Other	4%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	3%	0%
Santa Cruz	38%	53%
Scotts Valley	0%	4%
Watsonville	29%	19%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	13%	5%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	5%
Unincorporated South County (e.g., Freedom)	1%	7%
Unknown	7%	7%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	40	40	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	95%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of BBBS youth participants will have an improved attitude toward school as measured by annual surveys and interviews with parent/ guardian, child and mentor.	85%	81%	85% of BBBS youth participants’ families will report an improvement in their child’s self confidence as measured by annual surveys and interviews with parent/ guardian, child and mentor.	85%	86%
BBBS will have a 20% increase in the number of matches made for youth as measured by data and reports on the number of present mentors and the number at the end of the FY.	20%	29%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)

This year we saw a 74% increase in total orientations completed, 15% increase in total of inquiries received, and a 15% increase in total Bigs ready to be matched which supported our efforts in creating more matches this year compared to last year coming out of the pandemic.

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

In March 2023, Ace was matched with PJ to overcome his fear of water through aquatic activities. PJ, an experienced kayaker, introduced Ace to the sport, and with patient guidance, they enjoyed successful kayaking outings. Ace's bond with PJ grew steadily, and his mom appreciated PJ's understanding and support. Ace's remarkable progress was evident during his middle school graduation, where they celebrated together at a special event for graduates. As Ace prepared for high school, he felt a mix of excitement and nerves, but having PJ as a mentor provided comfort and reassurance. PJ not only helped Ace explore new activities and achieve goals but also served as a trusted confidant during this crucial phase of his life.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Our agency is still rebuilding post pandemic and we've had significant staff changes including a new executive director after two interim directors. We've had turnover in our program facilitators as well. We're hopeful that our new office location (moved to downtown Santa Cruz in May 2023 after 18 years in Capitola) will allow us to be more accessible to the youth and families that we serve.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

Aside from sending out automated reminders for folks to complete surveys, we've added completing surveys over the phone during match support calls. This is to give an opportunity to parents that missed those email reminders to complete them with us over the phone. We also send survey links via text for parents that prefer to do surveys on their phone. This sometimes leads to parents forgetting. We then send text reminders and offer again to complete surveys via phone call if preferred.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

Continued support on evidence-based practices and local data to support our work and impact.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our staff has rededicated our focus to equity through new community outreach, new after school programs, agency relocation for equitable access (transportation), and adopted the JEDI statement (justice, equity, diversity, and inclusion) as an integral part of our values and mission.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

This year we have created a weekly mixer for LGBTQ+ youth in partnership with the Diversity Center, as a safe and inclusive space for youth to meet, engage, and find support.

FY 22-23 Program Report

Agency Name: Boys & Girls Clubs of Santa Cruz County
Condition: Lifelong Learning & Education

Program Name: Boys & Girls Clubs of Santa Cruz County
Tier: Medium **Budget:** \$94,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	1250	1352	700 high-yield learning activities.	700	731

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	88%	86%
6-18	100%	100%	Spanish	11%	13%
19-59	0%	0%	Other	1%	1%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	2%	Female	49%	41%
Asian	2%	1%	Male	50%	58%
Latino	19%	37%	Transgender- Female	0%	0%
Multi-racial	23%	13%	Transgender- Male	1.50%	0%
Native American/Alaskan	0%	1%	Other	1%	1%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	0%
White	53%	43%			
Other	0%	2%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	2%	2%
Santa Cruz	30%	39%
Scotts Valley	17%	17%
Watsonville	4%	2%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	37%	29%
Unincorporated North County (e.g., Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	8%	10%
Unincorporated South County (e.g., Freedom)	1%	0%
Unknown	0%	1%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1250	157	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% or more of participating youth will self-report receiving mostly A’s and B’s in school, as measured by the BGCA National Youth Outcomes Initiative survey (administered annually in March).	80%	86%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Over the past year, we delivered “Project Learn,” an evidence-based practice that strives to improve students’ educational outcomes by increasing their interest in learning, enhancing their academic abilities, and improving their grades. Our primary activities were “Summer Brain Gain” and “Power Hour” programs, delivered during summer camp and afterschool programs, respectively. Every day at our Clubs also includes high-yield learning activities via fun physical activity and creative arts programs. Data from our 2023 BGCA National Youth Outcomes Initiative (NYOI) survey indicate that 94% of our youth think they’ll graduate from high school (up from 88% last year), and 99% of our youth are on grade level for their age (up from 94% in 2021).</p>
--	--

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

During summer 2023, we partnered with Santa Cruz City Schools and San Lorenzo Valley Unified to provide summer enrichment programming for priority students. One parent shared the following: "I wanted to take the time to give a sincere thank you for the collaboration this summer between SLVUSD and The Boys and Girls Club. Both of my girls enjoyed this program and learned so much! Each week they learned lessons as if they were in school! They learned about other countries and their flags and history, they learned about the zodiac, and they learned new games and activities such as fuse beads and masks." We were happy to build new partnerships to keep local youth engaged, learning, playing and thriving to combat learning loss.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

We have not experienced any significant challenges in implementing our CORE funded program during this reporting period. We were surprised to see a slight decline in our 2023 NYOI data regarding the number of youth reporting that they receive mostly A's and B's in school, down from 88% in 2022 to 86% in 2023.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

During summer 2022, we transitioned from our prior member management system to a new Salesforce-based platform. We are very happy with the new system, but some data from 2022 was truncated during the migration. As a result, we had to do more work to gather and organize the data for this report. Secondly, because we can't append our own questions into the NYOI survey, we gathered our CORE satisfaction data via a standalone, anonymous point-in-time survey, rather than as part of our larger NYOI process. This allowed us to capture data from the 157 youth who were in attendance at each of our Clubs that day. We feel that this is a representative sample, however we acknowledge that we did not receive responses from 100% of our participants.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

The greatest challenge we face regarding data collection is simply staff capacity. Our budget is tight, and we prioritize investing in frontline program staff who directly support our youth members. Our small administrative team does the best we can to collect and interpret data related to our participants and their experiences at the Club.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Our mission is to inspire and enable all young people, especially those who need us most, to reach their full potential as productive, caring, responsible citizens. We talk frequently as a staff about how the circumstances surrounding a young person's home life, such as financial hardship or trauma, impact their behavior while at the Club. Over the past year, we held several all-staff trainings focused on trauma-informed care, non-violent communication, and youth mental health, to better equip our team in supporting our youth.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our project is focused on the equity issue of income inequality. 67% of the youth served live in households whose income falls below the County's median income of \$101,068 (according to DataShare SC County). Moreover, our partnerships with local districts allowed us to serve priority students, 70% of whom participate in their school's Free or Reduced price lunch program. One of the objectives in our RFP was that "Low-income youth participating in Project Learn will respond "very true" to the statement "I enjoy learning new things" at the same or higher rate than the population overall, as measured via the NYOI survey." We came close to achieving this, with 48% of low income members answering "very true" vs. 49% of our overall population.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Thriving Families

Program Name: CAB - Davenport Resource Service Center
Tier: Medium **Budget:** \$72,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	414	433	Food Distribution: 149 low-income households will access DRSC’s weekly food distributions each month	149	155
			Case Management: 40 mainly farm working households will receive 400 total case management hours annually, and 9 senior households will receive 90 total case management hours annually.	490	532
			10 teens will participate in The North Coast Teen Center (NCTC) and will join one of these programs: Joven Noble, Mujeres Poderosas, and/or Summer Recreation peer mentoring.	10	10
			13 youth, 2nd- 6th grade, will attend the weekly Homework Club.	13	15
			DRSC will offer both teens and homework club participants a cumulative of 100 hours of case management/academic support per year.	100	260
			18-22 youth in grades 2nd-12th (some will be youth or teens that have attended Homework Club or NCTC) will attend DRSC’s Summer Recreation Program and will receive a daily nutritious meal.	18	26

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	5%	5%	English	10%	25%
6-18	20%	15%	Spanish	88%	75%
19-59	65%	72%	Other	2%	0%
60+	10%	8%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	1%	Female	38%	32%
Asian	1%	1%	Male	60%	61%
Latino	89%	73%	Transgender- Female	1%	0%
Multi-racial	1%	1%	Transgender- Male	1%	0%
Native American/Alaskan	1%	3%	Other	0%	1%
Native Hawaiian/Pacific Islander	0%	1%	Unknown	0%	6%
White	8%	15%			
Other	0%	5%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	10%	13%
Scotts Valley	2%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	86%	86%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2%	1%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	414	117	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	99%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
85% of the 40 mainly farm working case managed households will report improved physical health as a result of services provided, as measured by program developed survey, administered by December 31st and June 30th of each FY.	85%	96%	85% of the 9 senior case managed households will report improved mental health as a result of services provided, as measured by program developed survey, administered by December 31st and June 30th of each FY.	85%	100%

NCTC: 70 % of 10 youths who participate in NCTC services will have improved mental health, including reporting an improved positive connection to an adult, as measured by program developed surveys collected by December 31st and June 30th of the FY.

70% 100%

Homework Club: 75% of 13 participants have improved mental health, as reported and measured by their teacher and/or tutor in program developed surveys collected by December 31st and June 30th of the FY

75% 100%

Summer Recreation: 75% of participants have improved their socio-emotional development, as measured by program developed assessments conducted by staff at the end of each summer session.

75% 100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>Throughout the first year of our new CORE-funded programming, we have been excited to see that participants are experiencing strong positive impact from CAB's Davenport Resource Service Center services. Across the youth/teens, families and senior service activities, we are seeing that our success rates for improved physical and mental health, as well as socio-emotional development, based on surveying and case records, are higher than projected for this first year. We are proud of the successful impact we have had with CORE Funding support.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Youth is a participant in DRSC's North Coast Teen Center. Due to COVID-19 and a family emergency, she had to miss a significant number of school days early in the year. This set her back and she was struggling to get caught up academically, which was also affecting her mental health and causing stress for her parents. Thanks to her participation in North Coast Teen Center, she was able to get caught up in all of her classes, and finish the year out strong with all A's and B's.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>One challenge for service provision is maintaining engagement for participants. Through changing seasons that affect available work for agricultural workers as well as changes to availability for youth due to school and other after school activities, we have pivoted and adapted our programming to match the availability of our participants throughout the year. Some of our strategies have included calling and texting our youth/teens for increased engagement and support, as well as providing "curbside" home delivery food distribution, combined with individual case management support to be responsive to participants' schedules.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>NA</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>NA</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, led by DRSC Program Director Isai Ambrosio, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>DRSC's CORE equity issue is race/ethnicity. DRSC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily a Latinx farm working community. In 2022/2023, DRSC's CORE programming participants were 86% Latinx. DRSC draws on many culturally based practices and strategies to successfully make impact in the community, including the incorporation of Joven Noble Rites of Passage training with youth, and the Promotora outreach and case management strategy for work with families to break down the geographic and mainstream services isolation. DRSC also provides opportunities for empowerment and leadership support and activities for our participants, helping them to combat barriers that affect rurally-isolated,</p>

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: CAB - Rental Assistance Program
Tier: Medium

Budget: \$112,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	306	1699	90 households will be screened for eligibility for rent assistance.	90	160
			18-22 households screened will be provided with rent assistance will receive case management and related services (individualized housing stability plans, budgeting support and information and referral)	18	18
			100% of rent assisted households (18-22 households) will be provided with follow-up after-care case management and housing retention support.	100%	100

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	10%	8%	English	15%	22%
6-18	36%	32%	Spanish	65%	78%
19-59	45%	49%	Other	20%	0%
60+	9%	11%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	0%	3%	Female	55%	54%
Asian	1%	0%	Male	43%	46%
Latino	77%	78%	Transgender- Female	1%	0%
Multi-racial	5%	0%	Transgender- Male	1%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	15%	19%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	50%	62%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	42%	38%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	306	18	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of households receiving rental assistance will report improved economic stability and avoid eviction, as measured by signed landlord verification agreements (program developed) obtained from landlords before rent assistance checks are sent.	100%	100%	80% will report improved economic stability and increased knowledge of homelessness prevention, financial literacy, and housing retention strategies and resources, as measured in case notes and post-service surveys (program developed) within one month post service.	80%	86%
75% of households provided rent assistance will have improved economic and housing stability, showing that they continue to be housed, as measured by 3- and 6-month post-assistance housing retention surveys (program developed).	75%	100%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB's RAP program was able to use client assistance funding to prevent 18 North/Mid County and City of Santa Cruz families (37 individuals) from becoming homeless. This year, our program started implementing financial literacy workshops, using our "Your Money, Your Goals" trainings to increase housing stability support households served.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	One of our clients had been left to be the primary caretaker of her household with no notice. With the financial assistance we were able to provide, she was able to catch up with her past due payments and stabilize herself to provide for herself and her 3 children.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	Some landlords are initially unwilling to work with our program, however when faced with this issue, our case managers advocate on behalf of their clients to convince the landlord that working with our program is a win-win situation for themselves and their tenants.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	NA.
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	NA.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	CAB's RAP CORE equity issue is race/ethnicity. RAP's staff is bilingual and bicultural, and reflective of the community it serves, which is 75%+ Latinx. In 22-23, RAP's CORE clients were 78% Latinx. Given that RAP reflects the community, it is able to deliver holistic case management using EBP's such as Motivational Interviewing in a culturally competent manner to support the economic and housing stability of those it serves.

FY 22-23 Program Report

Agency Name: **Housing Matters**
 Condition: **Community Connectedness**

Program Name: **Community Conversations on Homelessness**
 Tier: **Medium** Budget: **\$106,600.50**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	500	91	Roughly 500 unique program participants will be provided a survey	500	79
			Fifty of those program participants will be identified to participate in focus groups	50	29
			Five of those program participants will be identified to participate in the first cohort of lived expertise speaker training and will present at speaking engagements in the second half of the first year	5	5

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	92%	95%
6-18	0%	0%	Spanish	6.90%	5%
19-59	92%	88%	Other	0.27%	0%
60+	8%	12%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	5%	7%	Female	47%	46%
Asian	1%	0%	Male	52%	54%
Latino	40%	7%	Transgender- Female	0%	0%
Multi-racial	4%	1%	Transgender- Male	0%	0%
Native American/Alaskan	1%	10%	Other	1%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	48%	62%			
Other	0%	0%			
Unknown	0%	13%			

	Goal	FY 22-23
Location		
Capitola	0.59%	1%
Santa Cruz	32.86%	48%
Scotts Valley	10%	0%
Watsonville	10.20%	16%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	3%
Unincorporated North County (e.g. , Davenport)	2.97%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	2.49%	8%
Unincorporated South County (e.g., Freedom)	0.47%	0%
Unknown	0%	24%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	500	79	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	84%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
90% of focus group program participants will have improved self-advocacy skills. This information will be measured and tracked by a pre- and post-engagement Likert scale survey.	90%	92%	90% of speaker program participants will have improved public speaking skills. This information will be measured and tracked by a pre- and post- engagement Likert scale survey.	90%	100%
50% of speaking engagement attendees will report an improved perception of people experiencing homelessness. This information will be measured and tracked by a pre- and post-engagement Likert scale survey.	50%	0%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

Mark, an AmeriCorps Senior/RSVP volunteer was contacted to help an elderly man in a mobile home park with a repair. The repair ended up to be a bigger project than he anticipated. Instead of replacing a lose fence board, Mark ended up fixing a fence that was falling over into his neighbor's yard and cleaning up piles of debris so that the senior would not be cited and fined by the mobile home park management. This volunteer helped that senior stay safe in the home he loved, but could no longer afford to maintain without our help.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

Recruiting for A Matter of Balance coaches can be a challenge. Finding coaches with the right skill set and experience can be difficult.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

A challenge was collecting survey data with enough time to get all the results and compile the data. We should have started survey earlier.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

I'd like to know what (software or otherwise) programs HSD/CORE Institute recommend for data collection.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

Attended trainings on inclusion for LGBTQ+; senior isolation. Increased spanish language outreach. Engaged entire staff in process to define and create spaces where all people feel "Safe and Welcome". Increased outreach to fixed income seniors in mobile home parks.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

Our programs have been intentional in our efforts to disrupt the pattern of older adults as only "service recipients" and traditional clients of programs. Instead, we are redefining what it means to be an aging participant in our programs. We believe that everyone has the ability to volunteer and serve our community and that an individual can both give and receive help. Even those who may be considered "elderly" or "homebound" by society's terms, can be a valued volunteer from the comfort of their living space by engaging as a Stay Connected friendly caller. We outreach and present opportunities to volunteer and give back to our community so that older adults can feel a sense of purpose and empowerment.

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Lifelong Learning & Education

Program Name: Walnut Avenue Early Education Center
Tier: Medium **Budget:** \$45,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	120	136	80 DRDP15 assessments will be completed and activities to address areas of educational need will be added into the daily classroom curriculum plans.	80	44
			4 new quality EEC staff hired and compensated with a "living wage" and bilingual differentials as appropriate.	4	4
			120 participants will have access to food via weekly food bags.	120	136

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	38%	26%	English	32%	22%
6-18	25%	39%	Spanish	61%	70%
19-59	34%	34%	Other	7%	3%
60+	3%	1%	Unknown	0%	5%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	6%	Female	49%	39%
Asian	1%	6%	Male	51%	61%
Latino	85%	86%	Transgender- Female	0%	0%
Multi-racial	3%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	0%	Unknown	0%	0%
White	10%	1%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	6%	0%
Santa Cruz	77%	69%
Scotts Valley	11%	18%
Watsonville	6%	7%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	3%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	3%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	120	27	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	94%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of children in our EEC will score 4 or 5 (the two highest scores) on the DRDP15 assessment tool in all domain areas. Scoring a 4 or higher indicates readiness for kindergarten.	80%	80%	80% of families will report on annual parent survey that their family is better off due to having the ability to seek employment, work, go to school or have the time they need to seek housing (if they are unhoused), due to having care for their child at Walnut Avenue's Early Education Center	80%	100%

100% of enrolled families will have access to our Food Pantry program (weekly supplemental food bags, toiletries and diapers) and support with finding other needed community resources as measured by participant's reporting needs during meetings with the Early Education Center Program Administrator (EEC Admin). EEC Admin will document resources requested and assess progress on an ongoing basis.

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>1. We have addressed equity in pay by offering a living wage to childcare workers who are historically roles held by woman and POC. We were also able to exceed our goal related to program participants due to the outreach and coordination efforts of our administrative staff. Our teaching staff successfully focused curriculum plans on social-emotional development of the children, a critical piece of kindergarten readiness, because DRDP findings showed children were 6-8 months behind in development after the Covid19 Pandemic.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>A parent reported on our survey that because of the access to early care and education at our center they were able to keep their job and housing.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>There is a teacher shortage in the childcare field. We are struggling to fill positions which limits our ability to provide more care for families that need it and limits the time staff have to complete their DRDPs. To address this we have changed supervision of the department from our Executive Director to the Director of Operations who will provide more oversight and support to the center.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Just that in the CORE reports ethnicity and race are all under ethnicity so our totals do not equal 100% because Latinx folks are noting they are Hispanic or Latino but also are reporting being Caucasian so we had to remove data to fit your reporting parameters.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Just clarity about question in 5.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>We have an equity committee to facilitate discussion and keep the agency on track to include equity in all aspects of the center operations, we developed a DEI plan, we train all early education center staff on civil rights especially as it relates to our school food program, we have developed pay rate scales that take equity into account (experience & education) and we have redesigned spaces to make them more accessible.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Equitable access to affordable quality care so that parents/guardians who are experiencing a low income can work or go to school to increase income/financial security while also being provided wrap around social services from our organization. Our center provides equitable access to high-quality education and learning opportunities so that children have equity in school readiness.</p>

FY 22-23 Program Report

Agency Name: Coastal Watershed Council
 Condition: Lifelong Learning & Education

Program Name: Watershed Rangers
 Tier: Medium

Budget: \$63,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	250	224	10 Watershed Rangers lesson series	10	10

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	81%	83%
6-18	100%	100%	Spanish	19%	10%
19-59	0%	0%	Other	0%	0%
60+	0%	0%	Unknown	0%	7%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	2%	Female	48%	52%
Asian	4%	0%	Male	52%	36%
Latino	41%	12%	Transgender- Female	0%	0%
Multi-racial	5%	12%	Transgender- Male	0%	0%
Native American/Alaskan	0.50%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0.50%	0%	Unknown	0%	12%
White	48%	57%			
Other	0%	0%			
Unknown	0%	17%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	100%	100%
Scotts Valley	0%	0%
Watsonville	0%	0%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	0%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	250	224	80% of CORE program participants' teachers will report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey completed by June 30th of each fiscal year.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
70% of participants have improved mental health, specifically improved social emotional development, as indicated by: 1) an increased feeling of responsibility to help others, and/or 2) perceived ability to be effective in helping others as measured by an age-appropriate program survey using the Social and Personal Responsibility Scale at the end of the lesson series.	70%	91%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The Coastal Watershed Council's Watershed Rangers program successfully integrated social and emotional learning (SEL) and equity-driven practices into its Watershed Rangers environmental education lesson series. The Watershed Rangers program fosters environmental awareness, literacy, and protection of the San Lorenzo River itself as well as the human communities that depend on a healthy San Lorenzo River. In partnership with 10 teachers from Bay View Elementary and Gault Elementary, 224 students successfully received unique education opportunities aligned with Next Generation Science Standards (NGSS) and completed student-driven action projects to empower others to support a healthier San Lorenzo River and community.</p>
--	---

<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>One student displayed disruptive behavior in his 3rd grade class. His teacher would reprimand him for speaking out of turn, which clearly embarrassed him, but did not change his behavior. Using the CASEL framework of Social and Emotional Learning, CWC redirected his energy. CWC encouraged responsible decision-making and self-awareness by providing him and his classmates with opportunities to share their ideas verbally in small groups in addition to writing in their journals. He immediately benefitted from being able to speak more during class and, over the duration of the 4-week program, not only was he speaking out of turn less often, but he also displayed better self-awareness when speaking and listening in small groups.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>One challenge had to do with the delivery of the CORE demographic survey (details shared below in response to question 5). An additional challenge was with two teachers who were unable to meet our agreed upon Watershed Rangers lesson series schedule. One of the two teachers overbooked her schedule, and unfortunately, we were unable to accommodate the changes she needed to participate in Watershed Rangers. The other teacher was unresponsive to Watershed Rangers emails following their registration for our program. These challenges resulted in our program reaching fewer students than anticipated, but also opened a window of opportunity to provide a lesson series for one teacher who had been put on a waitlist during program registration.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>As Watershed Rangers participants range from age 6 to 11, we had to request that parents fill out the form. As CWC delivers the program in partnership with schools and teachers, this required us to send the form home with students for their parents to complete. This was challenging to ensure that we received a response, and a larger challenge arose when we were contacted by a parent who had spoken with the school principal and was very upset by the content of the CORE student demographic survey. Their primary concern was that the content of the survey was inappropriate for their student to receive directly, given their age.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We are grateful for the support of HSD staff for supporting our team in navigating the demographic survey challenge. We were able to adjust survey delivery and to include HSD staff in emails with the school principal who was concerned about the survey, given the parent complaint. By creating an accessible pathway for them to ask questions of HSD staff, we were able to alleviate the concerns and move forward with delivering the survey.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Coastal Watershed Council (CWC) CORE program staff engaged in equity related training and implemented changes to improve equity in Watershed Rangers. Staff participated in trainings led by Justice Outside to “engage in learning and practice toward greater equity and cultural relevancy.” CWC is now more equipped to support and uplift youth from populations facing inequity, specifically students of color who are low-income and/or English-language learners. In response to the question “How well did CWC support all students’ voices and their participation in the classroom, including multi-lingual learners?” 100% of teachers responded with a score of 5 out of 5, which recognizes our effectiveness in increasing equity in youth education.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>The Watershed Rangers program is designed to address equity issues facing students of color, particularly those who are low-income and/or English-language learners. One teacher noted, “I loved how Sam really encouraged my Hispanic students to write or speak in the language they felt most comfortable in.” Thanks to CORE funding, CWC journals now feature Spanish text, and CWC has modified the language in student journals to support students in who are at a lower English reading level due to learning lag during the Covid-19 pandemic.</p>

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: Youth Homeless Response Team
Tier: Medium

Budget: \$134,550.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	100	177	Case management services provided to 100 at-risk youth and young adults, primarily unaccompanied (U/YYA) and young children.	100	177
			100 U/YYA and young children will be provided housing navigation support and housing placement per their YSP/case manager identified need.	100	100
			100 U/YYA and young children will be provided education/vocational training or employment services, or access income strengthening supports.	100	100

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	18%	35%	English	35%	37%
6-18	10%	10%	Spanish	60%	63%
19-59	72%	55%	Other	5%	0%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	3%	0%	Female	50%	54%
Asian	1%	0%	Male	48%	45%
Latino	81%	75%	Transgender- Female	1%	0%
Multi-racial	3%	0%	Transgender- Male	1%	0%
Native American/Alaskan	1%	0%	Other	0%	1%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	10%	24%			
Other	0%	0%			
Unknown	0%	1%			

	Goal	FY 22-23
Location		
Capitola	1%	0%
Santa Cruz	20%	23%
Scotts Valley	1%	0%
Watsonville	50%	45%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	2%
Unincorporated North County (e.g. , Davenport)	1%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	5%	0%
Unincorporated South County (e.g., Freedom)	10%	0%
Unknown	0%	30%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	100	26	80% of core program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th by each FY	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
75% of U/YYA participants who develop a YSP will report improved mental health due to positive adult/peer connection, measured by post-service surveys by June 30 of the FY.	75%	92%	66% of U/YYA with YSP's will report improved economic/housing stability, as measured by quarterly post-assistance housing retention surveys.	66%	58%
60% U/YYA with YSP's will report improved economic stability due to education/training/job/income as measured by case notes in client files and client surveys.	60%	77%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB's YHRT was able to utilize the CORE client assistance funds to support with security deposits, utilities, move-in costs, furniture, transportation, etc. Overall, 84% of YHRT's new 22-23 caseload have been stably housed!
---	---

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

A youth came to us after being terminated from another housing program. After providing housing navigation, our program was able to cover all her move-in costs, as well as a purchase of new furniture. Now she and her babies have a safe and stable place to sleep at night.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A challenge includes not having enough local affordable housing to place youth in our community. Many youth came to our program with little hope of finding stable, affordable housing. However, through advocacy and research, our case manager was able to successfully place many of them.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

NA.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

CAB has a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy, CAB staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

CAB/HPIS' YHRT CORE equity issue is race/ethnicity. YHRT's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily Latinx Youth and Young Adults (YYA). In 2022/2023, YHRT's CORE programming participants were 75% Latinx. Due to staff being community reflective, YHRT staff are able to provide housing navigation, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Walnut Avenue Family & Women's Center
Condition: Thriving Families

Program Name: Youth Prevention Program
Tier: Medium **Budget:** \$27,000.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	75	69	24 Youth Advisory Meetings	24	29
			100 Parenting Support	100	66
			150 Youth Mentoring Sessions	150	178

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	20%	English	75%	95%
6-18	75%	65%	Spanish	25%	5%
19-59	23%	15%	Other	0%	0%
60+	2%	0%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	10%	20%	Female	42%	55%
Asian	5%	5%	Male	42%	29%
Latino	40%	32%	Transgender- Female	1%	0%
Multi-racial	10%	10%	Transgender- Male	1%	0%
Native American/Alaskan	2.50%	0%	Other	14%	16%
Native Hawaiian/Pacific Islander	2.50%	2%	Unknown	0%	0%
White	30%	31%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	5%	1%
Santa Cruz	45%	50%
Scotts Valley	5%	0%
Watsonville	12%	13%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	18%	32%
Unincorporated North County (e.g. , Davenport)	2%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	12%	1%
Unincorporated South County (e.g., Freedom)	1%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	75	26	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
80% of participants in the Parenting Support Program will report improved confidence in their ability to build a healthy relationship with their children, as measured by participants self-reporting on post program surveys	80%	85%	80% of youth in the Mentoring Program will report an increased confidence in recognizing safe and unsafe relationship behaviors, as measured by participants self-reporting on post program surveys.	80%	90%
80% of youth participating in the Youth Advisory Committee will report, increased confidence in leadership skills, and self-advocacy, as measured by participants self-reporting on post program surveys.	80%	80%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>The youth prevention program has successfully reestablished in-person prosocial opportunities for adolescent youth both on-site and in the community with our community partner, Nueva Vista Community Resources, in the form of a once-a-week Teen Group. The parenting support program was able to successfully provide culturally informed support to domestic violence survivor parents who were from communities of color, or whose children were biracial, neurodivergent, or had another marginalized identity. Finally, the Youth Advisory Committee (YAC) trained and launched a pilot peer-educator program to support young people in becoming leaders and educating their peers on healthy and unhealthy relationships.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Parent M sought the guidance of the parenting support program after she discovered her son using a vape pen. Through the guidance of the parenting support program, M was able to develop an emotional regulation plan for herself in addition to taking steps in getting her son the support he needed to overcome his drug use. Parent M reports that due to the parenting support program, she used healthy communication skills, built and reinforce healthy boundaries within her family, and fostered a healthier relationship between herself and her son. By the time of the end of fiscal year 22-23, Parent M reports significant improvements in her son's behavior and overall improvement to their parent-child relationship.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The only challenge our organization experienced in implementing the CORE funded program was the departure of one of our youth advocates. This put some of the work we had been doing, particularly around one-on-one mentoring, on pause until we were able to find another staff person to take on some of their work.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>For some of our programming, attendance by participating youth is very sporadic throughout the school year, so collecting quality data to determine the efficacy of programming for specific participants can prove difficult.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Provide workshops or toolkits on both quantitative and qualitative data collection options that can be applicable to groups of people with varied levels of participation in programming.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Throughout the year, we always kept checking in with each other as a team and gathered input from participants in order to ensure that equity was being ensured in our programming development and implementation processes. We primarily focused on ensuring our programming was accessible and relevant to LGBTQ+ youth and youth of color in our community.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We are addressing the equity issue of age through the Youth Advisory Committee to ensure that the voices of our youth are lifted, and programming is culturally responsive, relevant and age appropriate.</p>

Large Tier Contracts

FY 22-23 Program Report

Agency Name: Senior Network Services, Inc.
Condition: Thriving Families

Program Name: Aging in Community
Tier: Large

Budget: \$135,000.90

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	1200	2600	450 Medicare Counseling intakes/sessions	450	1299
			850 Information, Assistance and Referral intakes/sessions	850	510
			3 client education presentations	3	63
			20 Housing Navigation intakes/sessions	20	59
			3 Shared Housing Matches	3	3
			5 Home Help Matches	5	13
			3 Family Caregiver Support matches	3	12

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	85%	34%
6-18	5%	0%	Spanish	15%	8%
19-59	85%	6%	Other	0%	0%
60+	10%	56%	Unknown	0%	58%
Unknown	0%	38%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	2%	Female	59%	49%
Asian	2%	2%	Male	40%	23%
Latino	15%	13%	Transgender- Female	1%	0%
Multi-racial	4%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	28%
White	70%	49%			
Other	5%	1%			
Unknown	0%	33%			

	Goal	FY 22-23
Location		
Capitola	0%	4%
Santa Cruz	0%	32%
Scotts Valley	0%	4%
Watsonville	100%	16%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	0%	17%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	3%
Unincorporated South County (e.g., Freedom)	0%	2%
Unknown	0%	22%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	1200	1809	80% of CORE program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by June 30th of each FY.	80%	85%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
By the end of the fiscal year, 85% of clients will report that SNS services helped support them in living independently (score of 4 or 5 on SNS survey).	85%	100%	By the end of the fiscal year, 85% of clients will report increased access to and better understanding of available senior services in their community (score of 4 or 5 on SNS survey).	85%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	A. During the fiscal year, SNS saw greater success in Medicare counseling sessions, as clients began to stir from being homebound out of fear of Covid. We saw great attendance at educational presentations, and a huge uptake in housing navigation opportunities. Caregiving grew and support matches increased as families ventured out and allowed individuals back into their home spaces.
---	--

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A. Due in large part to the torrential rains which caused major flooding, power outages, mud slides and a lot of road closures in multiple areas of the county, during much of the time from January through late spring; we found ourselves almost completely overwhelmed by the phone calls and long lines of clients hoping to speak to someone for information and assistance. This is reflected in a larger number of "unknowns" in various reporting demographics as we were just trying to get to everyone and hear them out.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

A. In FY 22/23 SNS moved from collecting data via an early database to implementing and collecting data via the platform Salesforce. Due to Salesforce's sensitivity and precision in collecting and interpreting data, refining Salesforce as well as training staff to consistently accurately capture data via the platform has taken longer than anticipated.

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

None

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

A. With a staff of 20, SNS is proud to share that 50% are Persons of Color, Bi-Racial or Other. Within the leadership of the organization, 55% are Persons of Color, Bi-Racial or Other. Five staff members are bilingual -Spanish, 1 is bilingual-Farsi.

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

A. The organization has invested in its priority to outreach to communities of color by creating brochures and many of its forms in languages aside from English. We have fully bilingual-Spanish staff at each of our sites. Further, we are continually conducting and attending events to introduce services to these communities. All of this positively impacts equity.

FY 22-23 Program Report

Agency Name: Community Action Board of Santa Cruz County, Inc.
Condition: Stable, Affordable Housing & Shelter

Program Name: CAB - South County Housing Collaborative
Tier: Large **Budget:** \$314,550.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	325	379	CAB will assist 10-12 families at risk of eviction, with 1-2 months of rent assistance (\$22,500 of CORE request) and assist homeless families with temporary motel stays pending shelter or RRH as funds/needs exist.	10	10
			FIT will Rapidly Rehouse (RRH) approximately 8-9 homeless households and provide rent assistance if needed after RRH (\$13,500 of CORE request).	8	6
			CRLA will provide an expected 36 legal consultations to help referred families avoid eviction and strengthen tenant education and knowledge around rights/responsibilities. FIT and CAB will provide MI and TIC informed case management, financial/budgeting and individualized housing stability planning and support for clients.	36	91
			PVSS will provide 10 referred families with shelter for up to 6 months and 30 transitionally housed families with services such as savings habits to support high rates of exit to permanent housing with savings.	10	11
			PVUSD's Healthy Start staff (RT) will identify and refer homeless/housing vulnerable students and families to CAB's SCHC Coordinator, provide school support supplies including backpacks, clothing/hygiene items, enroll/renew families into health insurance and CalFresh and other behavioral health services.	1	110

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	10%	6%	English	10%	8%
6-18	38%	54%	Spanish	70%	90%
19-59	50%	38%	Other	20%	2%
60+	2%	2%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	0%	Female	58%	57%
Asian	1%	0%	Male	40%	43%
Latino	83%	91%	Transgender- Female	1%	0%
Multi-racial	3%	0%	Transgender- Male	1%	0%
Native American/Alaskan	2%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	0%	Unknown	0%	0%
White	9%	9%			
Other	0%	0%			
Unknown	0%	0%			

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	0%	0%
Scotts Valley	0%	0%
Watsonville	75%	98%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	10	0%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	0%	0%
Unincorporated South County (e.g., Freedom)	15%	2%
Unknown	0%	0%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	325	75	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					

100% of households receiving rent assistance and rapid rehousing support will avoid eviction as measured by housing retention surveys (program developed) which will be completed quarterly.	100%	100%	70% of households receiving rental assistance rapid rehousing support will remain housed 6 months post assistance, as measured by housing retention surveys. Surveys will be completed after 6 months of housing.	70%	100%
85% of those receiving case management services will report improved economic stability as measured by post-service surveys (program developed).	85%	85%	75% of transitionally housed families will exit to permanent housing as measured by client surveys (program developed) and/or lease agreements and bank records by June 30 of the FY.	75%	85%
70% of served PVUSD students will have improved school performance (attendance, improved grades, or reduced disciplinary actions), as measured by PVUSD MARS database records (program developed) by June 30 of FY.	70%	84%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	CAB and its SCHC partners thank the County for its CORE support, which has helped over 100 South County households with school aged children access shelter, avoid eviction, secure housing and school supplies and supports and legal assistance to improve their housing stability.
2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*	A client family was staying in a shelter with a newborn while fleeing domestic violence. Facing multiple barriers, she worked with her SCHC partner case manager to access housing and apply for a housing voucher, which was granted. SCHC was able to assist with security deposit and now she and her children are safely housed.
3. Please describe any challenges your agency experienced in implementing its CORE funded program.	The need for rent assistance and security deposits continues to outweigh demand for such assistance. However SCHC partners leverage resources as much as possible, and support light housing navigation for clients to secure housing to the extent possible with available infrastructure and staffing.
4. Have you encountered challenges in collecting CORE program or participant data?	<input type="radio"/> Yes <input checked="" type="radio"/> No
5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)	NA.
6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?	NA.
7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?	CAB and its SCHC partners have a strong commitment to diversity, equity and inclusion. Through frequent program team meetings, CAB's every other month all-staff meetings, and professional development opportunities such as CAB's internal Equity Academy as well as partners trainings, CAB/SCHC staff are engaged in, trained on, and committed to infusing equity into service delivery. This includes ensuring that equity goals focused on representation, participation and outcomes attainment are met.
9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?	CAB/SCHC's CORE equity issue is race/ethnicity. CAB/SCHC's staff is bilingual and bicultural, and reflective of the community it serves, which is primarily homeless and housing vulnerable Latinx families. In 2022/2023, SCHC's CORE programming participants were 91% Latinx. Due to staff being community reflective, SCHC staff are able to provide rent assistance, RRH, case management and other services in a culturally competent manner, centering services on equity.

FY 22-23 Program Report

Agency Name: Dientes Community Dental Care
Condition: Health & Wellness

Program Name: Dientes Community Dental Care
Tier: Large **Budget:** \$194,040.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	8900	12319	32,040 Dental Visits	32040	45174

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	9%	8%	English	52%	56%
6-18	35%	32%	Spanish	35%	35%
19-59	38%	40%	Other	7%	9%
60+	18%	20%	Unknown	0%	0%
Unknown	0%	0%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	1%	1%	Female	52%	51%
Asian	2%	2%	Male	48%	48%
Latino	37%	37%	Transgender- Female	0%	0%
Multi-racial	2%	2%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	1%	1%	Unknown	0%	1%
White	44%	39%			
Other	12%	1%			
Unknown	0%	16%			

	Goal	FY 22-23
Location		
Capitola	4%	4%
Santa Cruz	24%	27%
Scotts Valley	3%	3%
Watsonville	25%	25%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	29%	26%
Unincorporated North County (e.g. , Davenport)	2%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	6%
Unincorporated South County (e.g., Freedom)	4%	3%
Unknown	3%	5%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	32040	12319	80% of patients report being either "satisfied" or "very satisfied" with services as measured by a patient satisfaction survey completed by June 30th.	80%	95%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
45% of Dientes patients have improved physical health, specifically oral health, as measured by the absence of caries at recall (cavities at checkup). Data will be gathered through electronic health records.	45%	55%	75% of Dientes patients will have access to a regular source of oral health care and establish a dental home, as measured by the number of patients who have received preventative care. Data will be gathered through electronic health records.	75%	89%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>During FY22-23, Dientes successfully surpassed our activity goals, serving 12,319 patients with 45,174 visits. Our growth in patients was due to the opening of a new 11-chair clinic in Live Oak on Capitola Road. After opening the new clinic in December 2022, we have been gradually ramping up operations and are excited to better meet the demand for affordable dental care.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Peggy, a 73-year-old resident of Westside Santa Cruz had no dental insurance. She could not afford to see the dentist and deferred care for years. Eventually, she had two crowns fall off revealing deteriorated teeth underneath. She came to Dientes where she received new crowns and other work to restore her smile. She stated, "I've been so appreciative, almost like a renewed hope. I always had a beautiful smile but over the years things just got worse. I was able to get my broken teeth fixed and I'm so grateful I will be smiling proudly again." Now, with access to regular care at Dientes, Peggy will be able to smile without shame, eat nutritious foods and talk clearly - restoring dignity through a healthy smile.</p>

<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>The biggest challenge in implementing the program is recruiting and retaining staff. Due to the high cost of living and lack of affordable housing in Santa Cruz County, it is difficult to recruit staff at all levels – from providers to front office staff. In response, Dientes has raised our minimum pay to \$24/hour and improved benefits. We also have implemented several workforce development programs that give staff an opportunity to grow in their careers in exchange for commitment to Dientes. We have workforce development programs to grow and attract dentists (residency program), RDA with Extended Functions, RDAs, and Hygienists.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>N/A</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>We use electronic health records (Dentrix), Tableau and Practice Analytics to collect data. These programs are unique to Dientes and therefore there's little assistance HSD can provide.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>In FY22-23, Dientes started to provide DEI training to its management team, which includes the executive team as well as mid-level managers, clinic managers and Lead Dentists from each site. We have also prioritized equity issues at management and board meetings. We have begun to update and improve any policies with equity in mind. In the upcoming year, we look forward to expanding the DEI training to all staff.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Dientes intended to address equitable access to affordable, quality oral health care, specifically in regard to income. Of the over 12,000 patients we served, 97% live at or below the federal poverty level. Our priority is always to provide the best quality care regardless of income. As a critical part of the healthcare safety net in Santa Cruz County, we offer a dental home for low-income families. With sliding scale fees and free care for uninsured patients and the largest provider of care for those with Medicaid, Dientes' program helps reduce cost as a barrier to care.</p>

FY 22-23 Program Report

Agency Name: **Community Bridges**
 Condition: **Thriving Families**

Program Name: **Meals on Wheels for Santa Cruz County (MOW)**
 Tier: **Large** Budget: **\$405,000.00**

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total UnduplicatedParticipants	284	284	24,533 Home Delivered Meals (HDM) will be provided to qualifying older adults	24533	24533
			3,991 Congregate Meals will be provided to any older adult 60+	3991	3991
			Qualifying adults will participate in the Fourteen Meals Strong program		32

	Goal	FY 22-23		Goal	FY 22-23
Age			Language		
0-5	0%	0%	English	85%	86%
6-18	0%	0%	Spanish	15%	14%
19-59	1%	1%	Other	0%	0%
60+	99%	97%	Unknown	0%	0%
Unknown	0%	2%			

	Goal	FY 22-23		Goal	FY 22-23
Ethnicity			Gender		
African American	2%	1%	Female	56%	54%
Asian	2%	2%	Male	44%	44%
Latino	32%	30%	Transgender- Female	0%	0%
Multi-racial	2%	0%	Transgender- Male	0%	0%
Native American/Alaskan	1%	1%	Other	0%	0%
Native Hawaiian/Pacific Islander	0%	2%	Unknown	0%	2%
White	61%	61%			
Other	0%	2%			
Unknown	0%	1%			

	Goal	FY 22-23
Location		
Capitola	4%	4%
Santa Cruz	36%	28%
Scotts Valley	4%	4%
Watsonville	30%	24%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	12%	18%
Unincorporated North County (e.g., Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	7%	8%
Unincorporated South County (e.g., Freedom)	7%	11%
Unknown	0%	3%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	284	117	80% of program participants report being either "satisfied" or "very satisfied" with program services as measured by a one-question participant survey that will be completed by 6/30 of each fiscal year.	80%	100%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Economic Stability 80% of HDM seniors will report that they have improved housing stability as a result of receiving meals as measured by annual survey by June 30th of each FY.	80%	94%	Physical Health 85% of Congregate diners will report eating healthier as a result of participating at a dining site as measured by annual survey by June 30th of each FY.	85%	100%
Physical Health 85% of "14 Meals Strong" program participants will show improved physical health as measured by their Nutritional Risk Score, assessed at six month	85%	85%			

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	Meals on Wheels was able to improve access to nutritious meals for 284 eligible participants under this funding. Out of the total meals served, 24,533 were delivered directly to the residences of eligible adults, while 3,991 were provided to older adults who qualify at four dining sites located across the county.
---	--

2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*

"Bob", a recipient of home delivered meals, lives alone in San Lorenzo Valley just above the river. He has suffered a stroke and finds many of the activities of daily living a challenge. This past winter we provided "Bob" with flashlights, batteries and shelf stable meals, contacted the Ben Lomond Fire Department to do welfare checks and even ensured "Bob's" companion cat has food and TLC from Meals on Wheels.

3. Please describe any challenges your agency experienced in implementing its CORE funded program.

A surging older adult population means a soaring demand for meals. Only 284 older adults were served with CORE funds out of the total 1,563 clients. Fundraising was needed to meet the local need of 639 older adults, 28,524 meals were CORE funded while an additional 75,105 meals were unfunded by any other contract. Over 2,163 residents turn 65 yearly; many living on public benefits and struggling to survive in the Santa Cruz-Watsonville area, the most expensive rental area in the nation. Social Security payments are lagging behind inflation and food insecure seniors have more hospitalizations; 72% of our clients live in poverty, 56% live alone, 73% are at a high nutritional risk, 57% are disabled, 15% speak only Spanish, and 1% are unhoused.

4. Have you encountered challenges in collecting CORE program or participant data?

Yes No

5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)

NA

6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?

No technical assistance is requested at this time.

7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?

Yes No

8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?

We believe that every eligible older adult should have access to meals. It is our innermost conviction that no older adults should be put on a waitlist for food due to poverty or hunger. In order to promote diversity, equity, and inclusion, we provide DEI training programs for our staff. Together with our staff, we work on creating innovative menus that celebrate different ethnicities, offering a wider range of meal options. We also encourage continuous learning by providing resources, such as complimentary tickets to thought-provoking talks and book tours by renowned authors like Ibram X. Kendi and Nic Stone at Kaiser Arena. Each pair of tickets comes with a copy of the authors' recently published book, "How to be a (Young) Antiracist".

9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?

MOW impacted the equity issue of food insecurity by ensuring equal access to nutritious meals for older adults, regardless of their ability to contribute financially. This approach is particularly important considering that poverty rates are higher among ethnic minority groups. To address this, we have taken steps to diversify our food offerings to better suit the cultural preferences of the ethnic minority groups we serve. Additionally, we strive to foster diversity, equity, and inclusion through various initiatives. This includes offering educational programs and raising awareness through DEI training. We also provide agency employees with complimentary tickets to attend anti-racist talks, enabling them to confront biases and stereotypes.

FY 22-23 Program Report

Agency Name: Second Harvest Food Bank Santa Cruz County
Condition: Health & Wellness

Program Name: Second Harvest Food Bank Santa Cruz County
Tier: Large **Budget:** \$224,382.60

	Goal	FY 22-23
Unduplicated Participants		
Total UnduplicatedParticipants	65000	61397

	Goal	FY 22-23
How Many Activities/Services Will Be Provided?		
10 million pounds of food distributed	10000000	1092366
40 Cooking Club sessions – 4 locations	40	25
6 nutrition workshop sessions	6	6

Age	Goal	FY 22-23
0-5	10%	9%
6-18	20%	12%
19-59	45%	62%
60+	25%	17%
Unknown	0%	0%

Language	Goal	FY 22-2
English	80%	79%
Spanish	20%	21%
Other	0%	0%
Unknown	0%	0%

Ethnicity	Goal	FY 22-23
African American	2%	1%
Asian	3%	5%
Latino	43%	57%
Multi-racial	17%	2%
Native American/Alaskan	0%	1%
Native Hawaiian/Pacific Islander	0%	0%
White	35%	30%
Other	0%	0%
Unknown	0%	4%

Gender	Goal	FY 22-23
Female	55%	55%
Male	45%	45%
Transgender- Female	0%	0%
Transgender- Male	0%	0%
Other	0%	0%
Unknown	0%	0%

Location	Goal	FY 22-23
Capitola	4%	1%
Santa Cruz	35%	23%
Scotts Valley	6%	2%
Watsonville	31%	48%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	7%	3%
Unincorporated North County (e.g. , Davenport)	2%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	6%	4%
Unincorporated South County (e.g., Freedom)	9%	4%
Unknown	0%	15%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	65000	1686	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	99%

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
Provide at least 10 million pounds of food for our partners to distribute to their clients. As measured by quantitative food distribution records. This data will be reviewed and aggregated prior to the end of each FY.	100%	100%	10% increase over the previous fiscal year in the amount (lbs.) of food that our partners have the capacity to distribute to their clients, as measured by quantitative food distribution records tracked by our partner agencies. This data will be reviewed and aggregated prior to the end of each FY.	10%	1%
50% of Second Harvest's Cooking Club participants, children and adults, will improve their food literacy as measured by pre-post surveys.	50%	93%	50% of Nutrition Workshops participants will improve their understanding of healthy diet behaviors as measured by pre-post workshops surveys.	50%	95%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)	So far, this fiscal year we were able to host twenty-five cooking clubs at various locations such as Starlight Elementary after school program, one at New Image Apartments, and two with expecting mothers in collaboration with WIC. We are also taking time as the nutrition team to prepare ourselves to offer Nutrition education at every direct distribution site.
---	---

<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>This period we have had our community of Pajaro go through a challenging time because of the levee breaking in March 2023. There was a time that a family of five all came to a community distribution, and they quickly told us their story of how the garage they were renting had been flooded and they were living in a motel and did not have a timeframe of when they would return to their home. It wasn't a regular satisfaction survey, but the dad was very willing to express to us how supported he felt by the Food Bank and that his family did not know where they would be if they did not have our services. It truly brought joy to us hear from the community how much our work meant to them.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Our primary barrier this period was the reoccurring floods. Residents were forced to evacuate in the middle of the night after an atmospheric river surge broke the Pajaro Levee and sent flood waters flowing into the community. As a food bank we are first- responders and dropped our everyday tasks to help our community in need and provide them with the resources they needed.</p> <p>We also find that language is a barrier to collecting data, most of our South County attendees speak only Mixteco.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>Collecting data during the winter months challenging as we paused much of our normal programs to respond to the federal disaster declarations.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>Survey tools and methodology</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>Every calendar year the food bank trains all staff on civil rights, focusing on the protected categories. We then provide a training for our volunteers that support us out in the community so they too know how to interact with our participants.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>We identified groups most in need of healthy foods and nutrition education. As a result, we partnered with WIC to provide nutrition education to pregnant women and teach them healthy recipes to encourage them stay healthy during their pregnancy. We also worked with our local farm workers in providing culturally appropriate food.</p>

FY 22-23 Program Report

Agency Name: **Ventures**
 Condition: **Economic Security & Mobility**

Program Name: **Semillitas**
 Tier: **Large**

Budget: **\$405,000.00**

	Goal	FY 22-23	How Many Activities/Services Will Be Provided?	Goal	FY 22-23
Unduplicated Participants					
Total UnduplicatedParticipants	1755	2280	Universal, Automatic Enrollment in Semillitas for all Santa Cruz County newborn	100	100
			Collaborate with partners to create health-related program milestones		3
			Provide four family education in financial capability and child development workshops.	4	8

Age	Goal	FY 22-23	Language	Goal	FY 22-23
0-5	49%	50%	English	51%	60%
6-18	2%	1%	Spanish	44%	36%
19-59	49%	49%	Other	5%	4%
60+	0%	0%	Unknown	0%	0%
Unknown	0%	0%			

Ethnicity	Goal	FY 22-23	Gender	Goal	FY 22-23
African American	0.20%	1%	Female	48%	50%
Asian	2.50%	3%	Male	52%	50%
Latino	59%	58%	Transgender- Female	0%	0%
Multi-racial	1.10%	0%	Transgender- Male	0%	0%
Native American/Alaskan	0.30%	0%	Other	0%	0%
Native Hawaiian/Pacific Islander	0.20%	1%	Unknown	0%	0%
White	35.50%	37%			
Other	1.20%	0%			
Unknown	0%	0%			

Location	Goal	FY 22-23
Capitola	2%	3%
Santa Cruz	23%	26%
Scotts Valley	2.60%	4%
Watsonville	51%	47%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	9%	8%
Unincorporated North County (e.g. , Davenport)	0.20%	1%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	1.60%	6%
Unincorporated South County (e.g., Freedom)	6.40%	5%
Unknown	4.20%	0%

How Well Did We Provide Service?	Goal	FY 22-23		Goal	FY 22-23
How many participants did you survey?	1755	146	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey, that will be completed by 06/30 for each fiscal year.	80%	75%

Is Anyone Better Off?	Goal	FY 22-23		Goal	FY 22-23
60% of MC eligible Semillitas families will qualify and obtain contributions to their Semillitas account based on achievement of at least one established Milestone as measured by data collected and shared by program partners.	60%	100%	Collaborate with at least two (2) partner agencies to establish and implement a clear and effective process for the referral and tracking of Semillitas parents’ participation in agency-provided workshops on child development and effective parenting, as measured by partner agency agreements in place to launch the new Milestone Contribution in 2023.	2%	2%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>We were able to open 2,280 new (CSAs) for all newborns in Santa Cruz County with the support of CORE funds. In addition, Ventures collaborated with two new partners to establish and implement new Milestones Contributions. The first being the new Children's Savings Account (CSA) Pilot, which launched in November 2022 with the Central Alliance for Health. This new partnership with Ventures on the CSA Pilot provides grant funding, collaborates on a data sharing agreement, supports evaluation design. The two-year CSA Pilot builds on Venture's existing CSA program, Semillitas, and supports the addition of two health-related milestone contributions. Our second partnership was with First 5 Triple P - Positive Parenting Program.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>Citlali, a mother of a child enrolled in the Semillitas program, expressed her interest in learning more about saving and budgeting after attending one of our Salud Financiera workshops in December. She was not only inspired by the program but also motivated to open a new college savings account for her other child, who is not part of our Semillitas Program. Citlali plans to contribute to both of her children's college savings accounts to support their future studies.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Due to the severe storms and floods in the County, many of our families had been directly impacted by the flooding. The floods had caused road closures, making it even more challenging for families to access essential resources and attending workshops.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input type="radio"/> Yes <input checked="" type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>n/a</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>n/a</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>All our staff have taken Racial Equity training to understand implicit bias and co-create with our community members. Equity is at the center of our organization and its approach. Ventures believes that HOW the work is done is just as important as the work itself. As such, they are highly focused on defining and establishing community-owned structures. These structures ensure community members, and staff, hold decision-making power over policies and programs.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>Semillitas is designed to address current inequities and lead to the following community-level impacts under four, interconnected CORE Conditions: Improved social, emotional, and behavioral health of mothers and children (Health & Wellness, Thriving Families); Increased post-secondary educational attainment (Lifelong Learning & Education); and Increased assets and prosperity (Economic Security & Mobility). We have established new partnerships with new opportunities for Milestones contributions which include parent education (positive parenting classes) milestone and 2-health related milestone contributions. This continues to encourage ongoing positive behaviors that address existing inequitable economic, health, and educational outcomes.</p>

Targeted Impact Tier Contracts

FY 22-23 Program Report

Agency Name: United Way of Santa Cruz County
Condition: Thriving Families

Program Name: Cradle to Career
Tier: Targeted

Budget: \$715,500.00

	Goal	FY 22-23		Goal	FY 22-23
Unduplicated Participants			How Many Activities/Services Will Be Provided?		
Total Unduplicated Participants	385	408	3 new hires (Community Organizer deployed at 3 school sites)	3	3
			C2C Promotoras deployed at 3 schools	3	3
			Develop initial collaborative action plans with two or more school districts	2	3
			At least one new service or activity at 3 schools	1	1
			Countywide Advisory Board in place	1	1
			One or more Hopes and Dreams workshop at 3 schools	1	1
			One or more designated youth-focus C2C Advisory Board meetings with Youth Action Network members	1	1
			Learning and Leadership Circle Formed and launched with two or more meetings held	2	2

	Goal	FY 22-23
Age		
0-5	20%	13%
6-18	50%	46%
19-59	30%	41%
60+	0%	0%
Unknown	0%	0%

	Goal	FY 22-23
Language		
English	75%	27%
Spanish	25%	56%
Other	0%	0%
Unknown	0%	17%

	Goal	FY 22-23
Ethnicity		
African American	3%	1%
Asian	5%	1%
Latino	50%	37%
Multi-racial	10%	1%
Native American/Alaskan	1%	1%
Native Hawaiian/Pacific Islander	0.50%	2%
White	30.50%	19%
Other	0%	1%
Unknown	0%	37%

	Goal	FY 22-23
Gender		
Female	48.50%	39%
Male	48.5	20%
Transgender- Female	0.50%	0%
Transgender- Male	0.50%	0%
Other	2%	0%
Unknown	0%	41%

	Goal	FY 22-23
Location		
Capitola	0%	0%
Santa Cruz	34%	33%
Scotts Valley	0%	0%
Watsonville	0%	6%
Unincorporated Mid-County (e.g., Live Oak, Soquel, Aptos)	33%	31%
Unincorporated North County (e.g. , Davenport)	0%	0%
Unincorporated San Lorenzo Valley (e.g., Ben Lomond)	33%	19%
Unincorporated South County (e.g., Freedom)	0%	0%
Unknown	0%	11%

	Goal	FY 22-23		Goal	FY 22-23
How Well Did We Provide Service?					
How many participants did you survey?	385	83	80% of program participants report being either “satisfied” or “very satisfied” with program services as measured by a one-question participant survey that will be completed by 06/30/2023. (Direct Services)	80%	88%
80% of people engaged with capacity-building activities report being either “satisfied” or “very satisfied” with participation as measured by a one-question survey that will be completed by 06/30/2023. (Capacity Building)	80%	100%			

	Goal	FY 22-23		Goal	FY 22-23
Is Anyone Better Off?					
100% of participating schools will increase the number and diversity of services and supports at schools by one or more activities, measured by the development of MOUs by 06/30/23.	100%	100%	100% of participating schools will increase the number of families engaged with their student’s education at the school site, measured by counts of family engagement activities (ongoing, reported by 06/30/23).	100%	100%

Additional CORE Questions (The maximum length is limited to 750 characters in the below boxes)

<p>1. Briefly describe any progress and/or successes your CORE program achieved implementing its activities during FY 2022-2023. (Recommended 2-4 sentences)</p>	<p>C2C expanded to 3 new districts through 5 new schools as a result of CORE funding. MOUs were developed with each school, and infrastructure was built across districts to support partnerships. School leadership worked with C2C to assess their systems and structures of family engagement and equity. Community Organizers met and initiated relationships with the school staff and with families to understand their hopes and dreams for their children and for the school community. The Learning and Leadership Circle was launched, engaging families and formal decision-makers to identify policy priorities and build skills for change. The Circle was county-wide, engaging people from across the county.</p>
<p>2. (Optional, Success Stories) Please share a short story about the experience of a participant or family that received services funded through this contract during FY 2022-2023. Please state the specific activity that was provided and the impact or positive change that occurred as a result of the service(s) provided. *Please make sure to change any identifying information, such as names.*</p>	<p>A mom from SCCS contacted a C2C Organizer to ask for support. She had found black mold growing in her apartment, making her daughter sick. The landlord responded by giving the family 30 days to move out. The Organizer immediately supported the mom in housing websites, building computer literacy skills, and providing translation. They checked in regularly. The Organizer continued to help the parent respond to emails and set up tours. Thankfully, the family successfully moved into a new apartment before the end of the month. She also applied for a new neighborhood low-income housing longer-term option. Lastly, the Organizer helped the parent sign her daughter up for the SC Soccer Camp Scholarship. She was very grateful for the support.</p>
<p>3. Please describe any challenges your agency experienced in implementing its CORE funded program.</p>	<p>Community Organizers had difficulty fully connecting and establishing themselves in 2 of the 3 new districts. C2C started its work in the new school sites mid-year, which wasn't the ideal time for outreach. At least one of these districts, San Lorenzo Valley, experienced natural disasters that also impacted access. Office space was at a premium at all schools, and the Organizers did not have office space available to work at the school site. Often principals were very busy and did not have time to meet with the Organizer to troubleshoot challenges or approve the parent-requested activities and programming. C2C staff reviewed these challenges and identified new pathways and solutions for the 2023-24 school year.</p>
<p>4. Have you encountered challenges in collecting CORE program or participant data?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>5. If you answered yes, what challenges did you experience? (Recommended 2-4 sentences)</p>	<p>C2C invested considerable time in developing data infrastructure, but it was not ready to fully implement during the reporting time frame. C2C also experienced setbacks in data sharing and privacy concerns with schools but will continue to work towards effective data sharing in service of students and families. Challenges with data collection are evidenced in "unknown" counts in some aspects of demographics.</p>
<p>6. What technical assistance can HSD or the CORE Institute provide to support your data collection activities?</p>	<p>There are also continued challenges in matching CORE data collection requirements to the C2C model. Defining "service" can be challenging, and asking families for demographic information has felt understandably uncomfortable for some C2C participants. In the next year, we will revise the data collection approach to better meet CORE needs and also hope to continue discussions about how to balance CORE expectations with what is realistic for families and schools to provide. It may also help to include a place in reporting to provide additional explanations for counts and metrics.</p>
<p>7. During FY 2022-2023, did your CORE program staff participate in a CORE Institute event (e.g., Coffee Chats or Conversations)?</p>	<p><input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p>8. During FY 2022-2023, how did your CORE program engage its staff on issues of equity?</p>	<p>The C2C Racial Equity committee developed and conducted Racial Equity training for staff, community partners, and Parent Coordinators. The committee is made up of both parents and C2C staff. The training, which was simultaneously translated, was facilitated by one of the C2C parents and a trainer. The committee agreed to bring this training to more Parent Leaders and the Promotoras, so all C2C participants will have shared language and understanding of racial equity and how to address inequities in the community.</p>
<p>9. In the CORE RFP, your program indicated an equity issue your program would address. How has your program impacted this equity issue in FY 2022-2023?</p>	<p>C2C addressed equity at multiple levels. At the school/structure level, assessments with school leadership helped to identify strengths and gaps in school communication and family engagement opportunities. This assessment centered equity. At the individual level, C2C organizers focused on support for families that may face barriers to engaging with school. Organizers accomplished this through personal outreach. Finally, and perhaps most impactfully, C2C addressed equity through listening and action. Organizers learned about issues and opportunities from families and supported relevant activities (e.g., technology workshops and summer program scholarships) to support children and families.</p>