EMPLOYMENT AND BENEFITS



Irma Márquez,
Division Director



Jim Dale,
Assistant Division Director

CONTACT US

FOR MORE INFORMATION

Contact the Phone Customer Service Center:

1 (888) 421-8080

Phone hours: 8 am to 4 pm, Mondays, Tuesdays, Thursdays & Fridays

(Phone Center closed most Wednesdays)

To access and manage your benefits online: CLICK HERE

For in-person assistance visit:
1020 Emeline Ave., Santa Cruz
or
500 Westridge Dr., Watsonville

Medi-Cal Health Benefits

We provide free or low-cost health coverage to children and adults with limited income and resources. Medi-Cal Health Benefits cover a wide range of services, including doctor visits, hospital care, prescriptions, dental, vision, mental health care, and preventive services. Eligibility is based on factors like income, household size, age, and disability status, and coverage is available to many Californians regardless of immigration status.

CalFresh Food Assistance

We help people buy nutritious food, stretch food budgets, and prevent food insecurity for families and individuals. Benefits are issued monthly on an EBT card, which can be used at most grocery stores and many farmers' markets. Eligibility is based on household size and income.

CalWORKs & General Assistance Cash Aid Programs

We offer temporary cash assistance to low-income families with children. Eligible parents and caretakers may also participate in education, training, and other support services. General Assistance provides cash aid to eligible adults without children who have little or no income and are not receiving other public assistance.

Employment Services

We help eligible CalWORKs families move toward stable employment and self-sufficiency. Parents and caretakers can take part in education, job training, and job search activities, along with support services that make participation easier. We also work with Workforce Santa Cruz County so participants can use its Career Centers and training resources.